

Sedex Members Ethical Trade Audit Report





Audit Details								
Sedex Company Reference: (only available on System)		ZC: ZC	C1018414		Sedex Site Re (only available System)		ZS: ZS1077265	
Business name (C	Company	Sinora	te					
Site name:		_	Guan Longyi 怡电子电器制品		Zi Dian Qi Zhi P 公司	in Ltd		
Site address: (Please include ful	l address)	Longbeiling Village, Tangxia Town, Dongguan City, Guangdong Province, China 中国广东省东莞市 塘厦镇龙背岭村		ce,	Country:		China	
Site contact and	d job title:	Mr. Ar	Jin/System e	ngine	er			
Site phone:		86-769-87937495		Site e-mail:		Gordon0925@163.com		
			ndards Safe		Health & Denvironment 2- ar)		nent	Business Ethics
Date of Audit:		4 th No	vember 2019					
Audit Company Name & Logo: Intertek Total Quality. Assured.			1	Report Owner (payer): (If paid for by the customer of the site please remove for Sedex upload) Dickie Toys Hong Kong Ltd.				
			Audit	Cond	ucted By			
Affiliate Audit Company	\boxtimes	Purchaser				Retailer		
Brand owner		NGO			☐ Trade U		nion	
Multi- stakeholder				Combined Audit (select all that apply)				



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): None

Auditor Team (s) (please list all including all interviewers): Lead auditor: Shine Li APSCA number: RA21700278

Lead auditor APSCA status: RA

Team auditor: Kevin Deng, Vincent Yuan APSCA number: RA21700242, ASCA21700341

Interviewers: Shine Li, Kevin Deng, Vincent Yuan APSCA number: RA21700278,

RA21700242, ASCA21700341

Report writer: Shine Li

Report reviewer: Kevin Zhong

Date of declaration: 4th November 2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP						0	0	None observed
ОВ	Management systems and code implementation					0	0	0	None observed
1.	Freely chosen Employment					0	0	0	None observed
2	Freedom of Association					0	0	0	None observed
3	Safety and Hygienic Conditions					0	0	0	None observed
4	Child Labour					0	0	0	None observed
5	Living Wages and Benefits					1	0	0	Insufficient social insurance participated.
6	Working Hours					2	0	0	Daily and monthly overtime hours exceeded the legal requirement. Weekly working hours exceeded 60 hours.
7	<u>Discrimination</u>					0	0	0	None observed
8	Regular Employment					0	0	0	None observed



8A	Sub-Contracting and Homeworking					0	0	0	None observed
9	<u>Harsh or Inhumane Treatment</u>					0	0	0	None observed
10A	Entitlement to Work					0	0	0	None observed
10B2	Environment 2-Pillar					0	0	0	None observed
10B4	Environment 4–Pillar					N/A	N/A	N/A	N/A
10C	Business Ethics					N/A	N/A	N/A	N/A
Gene	al observations and summary of t	he site:				•	•		
Site Summary: • The products manufactured at this facility are toys. • Overall responsibility for meeting the standards is taken by the system engineer- Mr. An Jin. • The youngest employee on site was 18 years old. • There was no union but a worker committee at this facility. Representatives of worker committee were present during this audit, and present in opening meeting and closing meeting. • The peak season in this facility was from May to October.									

- · No sub-contractor was used.
- · 42 employees were randomly selected for interview. They were interviewed in 6 groups of 5 employees and the balance of 12 employees were interviewed individually.
- · Payrolls for the period from October 2018 to September 2019 and attendance records for the period from October 1, 2018 to November 4, 2019 were provided for review. Randomly sampled 42 employees' payrolls and attendance records from September 2019 (current month), June 2019 (peak month) and December 2018 (non-peak month) for further checking on status of wages and working hours.

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Δ	aditio	nai .	Auditor	Remark:

None

Date: 4th November 2019 Audit company: Intertek Report reference: A4806246 Sedexglobal.com



*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

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Site Details

	Site Details				
A: Company Name:	Sinorate				
B: Site name:	Dong Guan Longyi Dian Zi Dian Qi Zhi Pin Ltd 东莞龙怡电子电器制品有限公司				
C: GPS location: (If available)	GPS Address: Not provice	atitude: Not provided ongitude: Not provided			
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business License Number: 91441900759210281Y Valid date from 11 th March 2004 to 10 th March 2026				
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	toys				
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Dong Guan Longyi Dian Zi Dian Qi Zhi Pin Ltd was located at Longbeiling Village, Tangxia Town, Dongguan City, Guangdong Province, China. The total land area occupied by the facility was about 17,000 square meters. The facility had been in operation at the existing location since March 2004.				
	Production D Building no A	escription	Remark, if any		
	Floor 1 Floor 2 Floor 3 A Floor 4 Is this a shared building? Dormitory Building #1,#2,#3 Floor 1~3 Is this a shared	Office Assembly, SA Assembly Material Varehouse No Description Dormitory ro	Established in year 2005 Remark, if any		



Production Building B	Description	Remark, if any		
Floor 1	Injection, warehouse			
Floor 2	Tempo-printing, paint spraying, sewing, cutting, stuffing	Established in year 2005		
Floor 3	Finished warehouse			
Is this a shared building?	No			
Canteen Building	Description	Remark, if any		
Floor 1	Kitchen, canteen			
Floor 2	canteen	Established in year		
Is this a shared building?	No	2005		

A total of 562 employees were currently working in the facility, which included 502 production employees and 60 non-production employees. There were 74 local employees in the facility. Migrant employees mostly come from other provinces in China, such as Hunan and Sichuan. All employees were employed by the facility directly.

The normal working hours of all employees were 8 hours per day, 40 hours per week.

All employees worked in 1 shift except employees in injection and SMT departments; the normal work hours were 8:00 to 17:30 with 1.5 hours' lunch break from 12:00 to 13:30, employees in injection and SMT departments worked in 2 shifts, working hour of day shift was 8:00 to 20:00, working hour of night shift was 20:00 to 8:00 of next day, twice 30 minutes' rest time was arranged for each shift.

Finger printing system was used for time keeping. Employees' wages were calculated on hourly-rated basis and paid monthly by cash.

The peak season in this facility was from May to October. There were one 4-storey and one 3-storey buildings used as production workshops, warehouses and office, three 3-storey buildings used as employee dormitory, one 2-storey building used as canteen and kitchen.

For below, please add any extra rows if appropriate.



	F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: N/A F3: Does the site have a structural engineer evaluation? Yes No F4: Please give details: The facility had building safety certificates for all buildings.
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	From May to October
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The main products manufactured by the facility are toys. The main production processes were listed as follows: Injection, paint-spraying, tempo-printing, SMT, bonding, cutting, sewing, stuffing, assembly and packing The main machine list of the facility was as following: 17 injection machines, 25 sewing machines, 10 SMT machines, 6 bonding machines, 10 tempo-printing machines, 1 cutting machine, 1 stuffing machine, 2 soldering machines.
J: What form of worker representation / union is there on site?	☐ Union (name) ☑ Worker Committee ☐ Other (specify) ☐ None
K: Is there any night production work at the site?	∑ Yes □ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. 30% of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	☐ Yes ☑ No



	M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details



Audit Parameters							
A: Time in and time out	A1: Day 1 Tir A2: Day 1 Tir 17:00			2 Time in: N/A 2 Time out: N/A	A5: Day 3 Time in: N/ A6: Day 3 Time out: N		
B: Number of auditor days used:	3 (three auc	litors in 1 day)					
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define						
D: Was the audit announced?	🗵 Semi – ar	☐ Announced ☐ Semi – announced: Window detail: 2 weeks ☐ Unannounced					
E: Was the Sedex SAQ available for review?							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture detail in appropriate audit by clause						
G: Who signed and agreed CAPR (Name and job title)	Mr. An Jin/System engineer						
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☑ No						
I: Previous audit date:	N/A						
J: Previous audit type:	N/A						
K: Were any previous audits reviewed for this	☐ Yes ☐ I	10					
audit	N/A N/A						
Audit attendance		Management Worker Rep			epresentatives		
		Senior manageme	nt	Worker Committee representatives	ee Union representatives		



A: Present at the opening meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No		
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Worker representative attended in the opening and closing meeting.				
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A. No union was formed in the facility.				



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
		Local			Migrant*		Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	
Worker numbers – Male	31	0	0	254	0	0	0	285
Worker numbers – female	43	0	0	234	0	0	0	277
Total	74	0	0	488	0	0	0	562
Number of Workers interviewed – male	1	0	0	11	0	0	0	12
Number of Workers interviewed – female	3	0	0	27	0	0	0	30
Total – interviewed sample size	4	0	0	38	0	0	0	42



A: Nationality of Management	Chinese	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: China B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100% C1: approx % total workforce: Nationality 2N/A_ C2: approx % total workforce: Nationality 3N/A_	
D: Worker remuneration (management information)	D:0% workers on piece rate D1:100% hourly paid workers D2:0% salaried workers Payment cycle: D3:0% daily paid D4:0% weekly paid D5:100% monthly paid D6:0% other D7: If other, please give details N/A	

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Worker Interview Summary		
A: Were workers aware of the audit?	☐ Yes ☑ No	
B: Were workers aware of the code?	∑ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	30 employees including 21 females and 9 males in 6 groups.	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 3	D2: Female: 9
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details	s: N/A
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent	
H: What was the most common worker complaint?	No complaint was repoi interviewees.	rted by the
I: What did the workers like the most about working at this site?	Wages were always pai	d on time.
J: Any additional comment(s) regarding interviews:	None	
K: Attitude of workers to hours worked:	Through employees' interview it was confirmed that overtime was voluntary.	
L. Is there any worker survey information available?		
☐ Yes ☑ No If yes, please give details: N/A		
M: Attitude of workers:		



(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Total 42 employees were selected for interview. 12 employees were selected for the individual interview and 30 employees in 6 groups were selected for the group interview. Through employees' interviews, all employees were satisfied with the facility's working environment and salary level, no negative information was raised.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

One employee representative was interviewed. The representative was favourable with the management and the working conditions, and the representative stated that the worker representatives could give suggestions on all parts of the site's practices, and the facility management would investigate their suggestions or concerns and respond to them in a timely manner.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The management was cooperative throughout the process of the audit. All areas were allowed access for tour, and a private room was provided for employees' interview. During closing meeting, the managements were receptive to all findings and stated that they would make improvement for all raised findings continually.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- This facility has established relevant policy and endorsed at the highest level to cover the human rights impacts and issues, and such policy had been communicated to all appropriate parties, including its own suppliers.
- The facility designated Mr. An Jin/system engineer to responsible for implementing standards concerning Human rights.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Policy regarding human rights issues was provided for review.
- Appointment letters to enhance the implement of human right issues.
- Training records provided for employees regarding communications and acknowledgement;
- Written social compliance commitments from suppliers and the assessment records for suppliers
- Management interview and employee interview.

Any other comments:

Nil



A: Policy statement that expresses commitment to respect human rights?	 ∑ Yes ☐ No A1: Please give details: The expressed that the facility wrights. 	, , ,
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	 Yes No Please give details: Any irights could be raised to the person. Name: Mr. An Jin Job title: system engineer 	•
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	 X Yes No C1: Please give details: The the reporter's information of will not be revenged. 	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	∑ Yes ☐ No D1: If no, please give details	3
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: Relevant training regarding privacy procedures would be provided to employees when they joined the facility.	
Fin	ndings	
Finding: Observation Company NC Description of observation:		Objective evidence observed:
None observed		Not applicable
Local law or ETI/Additional elements / customer spe	ecific requirement:	
Not applicable		
Comments:		
Not applicable		



Good examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None observed	Not applicable

Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 20 %	A2: This year 15%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	5 %	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 2018 0%	C2: This year 0 %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0%	
E: Are accidents recorded?	Yes No E1: Please describe: No acciden	t happened at last 12 months.
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 0 Number: 0	F2: This year: 0 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0	
H: Lost day work cases per 100 workers:	H1: Last year: 0	H2: This year: 0



[(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers] 11: 6 months 12: 12 months 1: % of workers that work on average more than 48 standard hours / week in _0___% workers __0___% workers the last 6 / 12 months: J: % of workers that work on average J1: 6 months J2: 12 months more than 60 total hours / week in the __90___% workers _80____% workers last 6 / 12 months:



OB: Management system and Code Implementation

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Mr. An Jin /system engineer was responsible for compliance with the Code.
- The facility communicated this Code to all employees by training as confirmed by training.
- The facility communicated the set objectives to its suppliers through providing copy of written policies and conducting annual assessment to monitor suppliers' compliance status.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Employee Handbook was reviewed. It stipulates complying with ETI Code, written policies and procedure that being provided individually to employees.
- Company Manual contains details of Code with the commitment of business and integrity aligned with the ETI's requirement and local law.
- Assessment records for suppliers.
- Management interview and employee interview.

Any other comments:

Nil

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: No any fines/prosecutions.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes □ No	



	B1: Please give details: The facility had established a written policy to prohibit forced labour, child labour, discrimination, harassment & abuse.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	This policy was communicated to employees via training. Through reviewing documents and employees' interview, they stated that no forced labour or child labour case happened, both female and male employees among management staffs and supervisors.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Through document review, auditor found that the facility had provided training on forced labour, child labour, discrimination, harassment and abuse to all employees through orientation training and annual refresh training.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Training records including annual refresh training and orientation training were provided to managers and employees. This was also confirmed through management and employee interview.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	 ∑ Yes ∑ No F1: Please give details: ICTI (C000940, valid from 18th March 2019 to 17th March 2020)
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: The facility had Human Resources department which in charge of the recruitment of employees, assignment of employees' post etc.
H: Is there a senior person / manager responsible for implementation of the code	 ☐ Yes☐ NoH1: Please give details: Mr. An Jin/ system engineer
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: All employees' personal files were kept in office. And only the authorized employees access to these document.



J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: All employees' personal files were kept in office. And only the authorized employees access to these document.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: The facility conducted risk assessment regularly to evaluate policy and procedure effectiveness.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The facility had a documented procedure and assessments that periodic risk checked regularly. And the facility would take correct action when risk was identified.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The facility had a written policy and procedure to evaluate and select suppliers based on their performance and commitment towards labour standards.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The facility had provided property ownership certificates and the lease contract of all buildings for review.
N: Does the site have all required land rights licenses	Yes No N1: Please give details: The facility had provided property ownership certificates and the lease
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)? O: Does the site have systems in place to conduct legal due diligence to recognize and apply national	 Yes No N1: Please give details: The facility had provided property ownership certificates and the lease contract of all buildings for review. Yes No O1: Please give details: The site appointed a person to update the law and conduct internal



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R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: Not applicable, the faction acquisition.	ility did not have plan of
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No S1: Please give details: No illegal appropriation of land for facility building or expansion of footprint.	
Non-compl	liance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed Additional elements: Not applicable Recommended corrective action: Not applicable	ainst Local Law	Objective evidence observed: (where relevant please add photo numbers) Not applicable
Observo	ution:	
1. Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable		Objective evidence observed: Not applicable
Good Examples	observed:	
Description of Good Example (GE): None observed		Objective evidence observed: Not applicable



1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The interviewed employees raised no concerns of forced or bonded labour. They stated that they were free to leave their working stations once their shifts end.
- 2. The interviewed employees stated that they were not required to pay any 'deposits' or leave their ID cards with the employer.
- 3. The facility would not force employees to work overtime and would not threaten employees to work overtime by fine or fire.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. The facility's hiring procedure was reviewed. The policy includes the following clause: the facility does not require deposit or withhold employees' ID cards; the facility does not limit the employees' freedom; there is no forced, bonded or involuntary prison labour; and employees are free to leave their employer after reasonable notice.
- 2. Employment contracts were reviewed, and they contain the notice periods.
- 3. Management interview and employee interview
- 4. Facility tour showed no sign of employees being under pressure.

Any other comments: Nil

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No A1: If yes, please give details and category of workers affected: N/A
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected: N/A
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected: N/A



D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: N/A		
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes☐ No☐ No ☐ Not applicable E1: Please describe finding: N/A		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: N/A		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: The facility management claimed that they understood the risks of forced labour in its supply chain and were taking steps taking to reduce the risk of forced labour.		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: The facility had conducted period check and risk assessment to reduce the risk of forced labour.		
	Non–compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: None observed Local law and/or ETI requirement Not applicable Recommended corrective action: Not applicable		Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Observation:			



Description of observation: None observed	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	
Comments: Not applicable	

Good Examples observed:		
Description of Good Example (GE): None observed	Objective evidence observed: Not applicable	

2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The response records for employees' suggestions and appeals were available for review. The facility has a written policy of freedom of association and right to collective bargaining. The policy states that the employees are free to form or join trade union or workers' organisation and enjoy the right to collective bargaining, and nobody will be treated differently if they are members of the trade union or workers' organisation, etc. The facility has a written policy about suggestions and appeals, which stated that the employees were able to make suggestions/appeals to their managers, supervisors and team leaders through suggestion box, phone calls, phone messages, emails etc.

There was worker committee but no worker union in the facility.



The response records for employees' suggestions and appeals were available for review.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Policy of freedom of association and right to collective bargaining
- Policy about suggestions and appeals
- Response records for employees' suggestions and appeals
- Interview with management and employees

Any other comments:

Nil

A: What form of worker representation/union is there on site?	Union (name) "" Worker Committee Other (specify) None	
B: Is it a legal requirement to have a union?	☐ Yes ☑ No	
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No	
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	∑ Yes ☐ No D1: Please give details: suggest boxes or verbal exchange	
	D2: Is there evidence of	free elections?
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: The worker committee could use meeting rooms freely.	
F: Name of union and union representative, if applicable:	N/A	F1: Is there evidence of free elections? Yes No N/A
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	worker committee	G1: Is there evidence of free elections? Yes No N/A
H: Are all workers aware of who their representatives are?	∑ Yes ☐ No	



I: Were worker representatives freely elected?	∑ Yes ☐ No	11: Date of	last election: 7 th May 2019
J: Do workers know what topics can be raised with their representatives?	∑ Yes ☐ No		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: One worker committee representative		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The latest meeting between union representatives and management was conducted on 20 th September 2019. The topic focused on EHS issues.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If Yes , what percentage by trade Union/worker representation	M1:% workers covered Union CBA N/A. No Collective Bargo Agreement existed in this	aining N s facility. A	M2:% workers covered by worker rep CBA I/A. No Collective Bargaining agreement existed in this acility.
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No N/A. No Collective Bargo	aining Agree	ment existed in this facility.
	Non-compliance:		
Description of non-compliance: NC against ETI NC against Local Law NC against customer code:		Objective evidence observed: (where relevant please add photo numbers)	
None observed		Not applicable	
Local law and/or ETI requirement:			
Not applicable			
Recommended corrective action:			
Not applicable			



Observation:	
Description of observation:	Objective evidence observed:
None observed	Not applicable
Local law or ETI requirement:	The applicable
Not applicable	
Comments:	
Not applicable	
Good Examples observed:	
Description of Good Example (GE):	Objective evidence
	observed:
None observed	Not applicable



3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1.General Health and Safety management
- Mr. An Jin / system engineer was responsible for the Health & Safety management in the facility.
- Potable water was freely available in all areas.
- Sufficient clean toilets segregated by gender were available at all times to employees.
- Ventilation, temperature and lighting were adequate for the production processes.
- Construction safety certificates for the buildings were provided for review.
- Proper PPE (Personal Protective Equipment) was provided for employees, and employees were wearing Personal Protective Equipment during working.

2. Fire Safety

- Firefighting equipment was adequate, and the checks were up to date.
- Evacuation plans were posted in all areas and understood by all employees interviewed
- Fire drills were conducted twice per year.
- Fire training was provided to all employees.
- Fire alarm, fire hydrant and fire extinguishers were installed at each floor of the production building.
- All fire exits were unlocked during work time.

3. Electrical safety

- All electrical equipment was maintained in good condition such as sockets, plugs, switches and main fuse boards.
- Valid electrician license was provided for review.

4. Medical services

- There were adequate first aid kits in each production area and they were well stocked.
- There were sufficient first aid personnel in this facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



Details:

- Health and safety policy
- Training records
- Fire licenses and construction safety certificates for buildings
- Fire equipment maintenance records
- Fire drill records
- Trained first aider register
- Interviews with person in charge of health & safety
- Occupational health examination report
- Employee interview and management interview
- Facility tour

Any other comments: Nil

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: The facility established health and safety policies and procedures, and the policies and procedures were communicated to employees through training.
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: The health and safety policies were included in the worker's manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☐ No C1: Please give details: No structural addition.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	 ∑ Yes ☐ No D1: Please give details: The facility would introduce the Health & Safety policy to visitor and provided with personal protective equipment if necessary.
E: Is a medical room or medical facility provided for workers?	☐ Yes ☐ No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1: Please give details: No medical room was provided as no such legal requirement was required.



F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	∑ Yes ☐ No F1: Please give details: No doctor site, but first aiders were available.	
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: The facility transportation to employees.	[,] did not provide
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	 ∑ Yes NoH1: Please give details: personal lo employees.	ocker was provided for
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	∑ Yes ☐ No I1: Please give details: The for assessments regularly and the reco	
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 ☐ Yes☐ NoJ1: Please give details: Environment completed construction project w	
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☐ Yes ☑ No K1: Please give details: No such ch facility.	nemical was used by this
	Non–compliance:	
Description of non-compliance: NC against ETI	al Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
None observed		Not applicable
Local law and/or ETI requirement:		

Not applicable Recommended corrective action: Not applicable

Report reference: A4806246 Date: 4th November 2019 Audit company: Intertek Sedexglobal.com



Observation:	
Description of observation:	Objective evidence observed:
None observed	
Local law or ETI requirement:	Not applicable
Not applicable	
Comments:	
Not applicable	
Good Examples observed:	
Description of Good Example (GE):	Objective evidence observed:
None observed	Not applicable



4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- No child labor was employed by the facility.
- The facility verified all employees' original ID cards before recruitment and kept the copies of employee' ID cards in the personnel files for all employees, the youngest employee was 18 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- For all employees, the employee's personnel files were provided for review. Each employee file includes a bio-data sheet, a recent photo and the age documentation, which is in the form of photocopied national identification card. The card lists the employee's name, household address and the date of birth.
- The facility's policy on child labour was reviewed. It stated that the facility would never employ and use any child labor under the age of 16 years old.
- On site observation.
- Management and employee interview.

Any other comments: Nil

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	18 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No



D: % of under 18's at this site (of total workers)	0 %	
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No N/A. All employees were above 18 yes E1: If yes, give details N/A	ears old.
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer None observed: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable		
	Observation:	
Description of observation:		Objective evidence observed:
None observed		Not applicable
Local law or ETI requirement:		
Not applicable		
Comments:		
Not applicable		
Good Examples observed:		
Description of Good Example (GE):		Objective Evidence Observed:
None observed		Not applicable



5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. All employees were provided with the written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they were paid.
- 2. The local minimum wage standard was set at RMB1720 per month as equivalent to RMB 9.89 (1720/21.75/8) per hour since 1st July 2018. Based on the payroll records provided by the facility, the basic wage was set at RMB9.89 per hour from 1st July 2018.
- 3. Employees received 150%, 200% and 300% of normal rate for the overtime on regular days, rest days and holidays respectively.
- 4. Not all employees had participated in all types of social insurance, benefits such as annual leave, sick leave was provided to employees.
- 5. Maternity leave was provided to eligible employees as per legal requirements.
- 6. All employees were paid on or before the 30th day of each month by cash, and each employee was given a pay slip and signed for their wages.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Wages and benefits policy
- 2. Local legal minimum wage standard documents
- 3. Social insurance payment invoices
- 4. Labour contracts
- 5. Leave records
- 6. Resignation records
- 7. Employees' interview
- 8. Payroll records from October 2018 to September 2019 and attendance records from 1st October 2018 to 4th November 2019 were reviewed.
- 9. Production records reviewed (daily production records, warehouse in and out records, QC records, etc. from1st October 2018 to November 2019).
- 10. Employee interview and management interview



11.Facility tour	
Any other comments: Nil	

Non-compliance:

1. Description of non-compliance:

NC against ETI NC against Local Law NC against customer code:

Insufficient social insurance participated. Through reviewing the social insurance records of November 2019, only 272 out of 562 employees had participated in basic medical insurance, 268 out of 562 employees had participated in employment injury insurance, maternity insurance, basic endowment insurance and unemployment insurance.

Remark: The facility provided commercial injury insurance covered 540 employees valid from 21st April 2019 to 20th April 2020.

Local law and/or ETI requirement:

Local law: In accordance with the Social Insurance Law of the People's Republic of China, Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance for employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state.

ETI: 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

Recommended corrective action:

It is recommended that the facility should ensure all employees participate in social insurance according to the Law.

Objective evidence observed:

(where relevant please add photo numbers)

Document review, employee interview and management interview

Observation:	
	Objective evidence observed:



Local law or ETI requirement: Not applicable Comments: Not applicable	Not applicable
Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day and 40 hours per week	A1: 8 hours per day and 40 hours per week	A2: Yes No NA. No Collective Bargaining Agreement in the facility.
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day and 36 hours per month	B1: 3.5 hours per day, 29 hours per week, 127.5 hours per month	B2: Yes No NA. No Collective Bargaining Agreement in the facility.
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: RMB1720 per month, which is equivalent to RMB 9.89 (1720/21.75/8) per hour since July 2018.	C1: RMB9.89 per hour since 1st July 2018 in the sampled months.	C2: Yes No NA. No Collective Bargaining Agreement in the facility.
D: Overtime wage:	Legal minimum: 1) No less than 150% of the	D1: 150%, 200% and 300% wages were	D2: Yes No



(Minimum legal and actual minimum overtime wage NA. No normal wages provided for at site, please state if possible per hr, day, week, and for overtime the overtime Collective month) Bargaining working on hours on Agreement in normal weekdays, rest the facility. weekdays; days, and 2) no less than holidays. 200% of the normal wages for overtime working on rest day if no deferred rest can be taken; 3) no less than 300% of the normal wages for overtime working on statutory holidays

Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	∑ Yes □ No			
A1: If No , why not?	N/A	N/A		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	42 samples from September 2019 (current month) 42 samples from June 2019 (peak month) 42 samples from December 2018(non-peak month)			
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No	C1: If Yes , please give details:		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	D1: If No , please give details:		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☑ Meet ☐ Above	E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB 1720 per month equivalent to RMB 9.89 (1720/21.75/8) per hour.		



F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2: _100% of workforce earning minimum wage F3:% of workforce earning above minimum wage				
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. other bonus: RMB 150-1000 per month				
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance: basic endowment, unemployment, maternity, basic medical and employment injury insurance personal income tax				
I: Have these deductions been made?	∑ Yes □ No	11: Plea deduc have b	tion		social insurance personal income tax Please describe: Nil
		I2: Pleadeduce have made.	tion ot b	s that	1. nil 2. nil Please describe:N/A.
J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No				
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☐ No ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence:		ed incident		
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details:				
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time:				
M2: If yes, what was the calculation method used.	☐ISEAL/Anker Benchmarks ☐Asia Floor Wage ☐Figures provided by Unions				



	Living Wage Foundation UK Fair Wear Wage Ladder Fairtrade Foundation Other – please give details: Not applicable (there was not a defined living wage)
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☑ No N1: Please give details: N/A
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Through facility rules review, payroll records review and worker interviews, it was confirmed that equal rates were being paid for equal work.
Q: How are workers paid:	 Cash Cheque Bank Transfer Other Q1: If other, please explain:



6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Working time policy and controlling procedure were established and implemented.
- Voluntary overtime policy was available, and overtime was voluntary.
- Working time policy and controlling procedure were communicated to the workers through regular trainings.
- Working time was recorded, kept and provided for reviewing for all employees.
- The workers' attendances were recorded by finger printing system and the shift start time and shift end time were recorded accordingly.
- Based on the provided attendance records and payrolls as well as worker interviews, standard normal working hours were 8 hours per day and 40 hours per week; at least 1 day off in a week was assured; the weekly working time was 40-69 hours; and the status of overtime hours/weekly hours in samples was as below:
- 0-3.5 hours per day, 55-104.5 hours in per month and 40-69 hours per week in September 2019 (current month);
- 0-3.5 hours per day, 64-126 hours per month and 40-69 hours per week in June 2019 (peak month);



0-3.5 hours per day, 53-127.5 hours per month and 40-69 hours per week in December 2018 (non-peak month)

.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Working time policy and controlling procedure
- Voluntary overtime policy
- Labour contracts
- Local and national laws
- Training records about working time policy and controlling procedure
- Payroll records from October 2018 to September 2019 (current month) and attendance records from 1st October 2018 to 4th November 2019 (the audit day) for all employees were available for review.
- Production records such as daily production quantity records, inspection records, material receiving and issuing records were reviewed.
- Sample pay slips with recorded hours of all workers interviewed
- Worker interview and management interview.

Any other comments:

Nil

Non–compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Daily and monthly overtime hours exceeded the legal requirement. Through document review, auditors found that the daily overtime hours of 36 out of 42 randomly selected employees were 3.5 hours and monthly overtime hours of 42 out of 42 selected employees were 55-104.5 hours in September 2019 (current month); daily overtime hours of 37 out of 42 randomly selected employees were 3.5 hours and monthly overtime hours of 42 out of 42 selected employees were 64-126 hours in June 2019 (peak month), daily overtime hours of 5 out of 42 randomly selected employees were 3.5 hours and monthly overtime hours of 42 out of 42 selected employees were 53-127.5 hours in December 2018 (non-peak month).	Objective evidence observed: (where relevant please add photo numbers) 1.attendance and payroll records review , employee interview
Local law and/or ETI requirement: Local law: In accordance with the PRC Labour Law article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.	
ETI requirement:	



ETI 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action: It is recommended that the facility should reduce the overtime hours to ensure it is within 3 hours per day and 36 hours per month.	
2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Total weekly hours exceeded the requirement of ETI based code. Through document review, auditors found that the total working hours per week of 40 out of 42 employees were 61-69 hours in September 2019 (current month), 41 out of 42 employees were 66-69 hours in June 2019 (peak month), 41 out of 42 employees were 66-69 hours in December 2018 (non-peak month). Local law and/or ETI requirement: Local law: No local law applies. ETI requirement: ETI 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards. Recommended corrective action: It is recommended that the facility should reduce the overtime hours to ensure weekly hours within 60 hours.	Objective evidence observed: (where relevant please add photo numbers) 2.attendance and payroll records review, employee interview

Observation:		
Description of observation: None observed	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good Examples o	bserved:
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: finger printing system				
B: Is sample size same as in wages section?	∑ Yes □ No B1: If no, please give details				
C: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:			
D: Are there any other types of	☐ Yes ☑ No	D1: If YES, please complete as appropriate:			
contracts/employment agreements used?		0 hrs	Part time	☐ Variable hrs	Other
		If "Other", Please define:			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If yes , please detail hours, %, types of workers affected and frequency Please give details:			
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this Yes No	allowed by local I	awś	
	Maximum numbe	er of days v	worked without a	day off (in sample)	:



	All sampled employees worked maximum 6 consecutive days during the sampled months.		
Standard/Contracted Ho	ours worked		
G: Were standard	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:	
working hours over 48 hours per week found?		N/A	
H: Any local waivers/local law or	☐ Yes ⊠ No	H1: If yes, please give details:	
permissions which allow averaging/annualised hours for this site?	M INO	N/A	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 3.5 hours/ day in September 2019 (current month) 3.5 hours/ day in June 2019 (peak month) 3.5 hours/ day in December 2018 (non-peak month) 29 hours/ week in September 2019 (current month) 29 hours/ week in June 2019 (peak month) 29 hours/ week in December 2018 (non-peak month) 104.5 hours/month in September 2019 (current month) 126 hours/month in June 2019 (peak month) 127.5 hours/month in December 2018 (non-peak month)		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours:	20%		
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: The voluntary overtime policy was provided for review. Regular trainings on voluntary overtime policy were provided for all workers. Through worker interview and documentation review, it was confirmed that overtime was voluntary. The workers can refuse the overtime arrangement without any punishment or negative impact.	



Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 150% of the normal wages for the overtime hours on weekdays	
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 1. Per the Wage & benefit policy and controlling procedure, the provided attendance records, payrolls, and worker interviews, 150% of the normal wages for the overtime hours on weekdays, 200% of the normal wages for the overtime hours on rest days, 300% of the normal wages for overtime happened on statutory holidays. 2. The workers' wages including normal wages and overtime wages, etc. of one month was paid on or before the end of the following month.	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	er no/low overtime premium)		
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	N/A		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes	 ✓ Overtime is voluntary ☐ Onsite Collective bargaining allows 60+ hours/week ☐ Safeguards are in place to protect worker's health and safety ☐ Site can demonstrate exceptional circumstances ☐ Other reasons (please specify) 		
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
Through employees interview, they claimed that they all worked overtivoluntarily to get more wage.			
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or	Yes No Q1: If yes, please requirement.	e give details: Overtime hours exceeded the legal	



increased order volumes?
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

As informed by interviewed employees, most employees spoke highly of the facility owner.

No employee was required to do the examination of the hepatitis B virus and HIV.

Anti-discrimination procedure on hiring, compensation, promotion and access to training is available for review during the audit.

Gender divisions did not exist in the facility; both female and male employees were distributed in all types of work.

There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases.

There was no evidence of sexual harassment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

The hiring and termination procedure leave application records and employee handbook.

Termination records

Training records

Any other comments:

Nil

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:50 % A2: Female50 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	#: N/A, no technical role in the facility
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found



	C1: Please give details: No any discrir compensation, access to training, proretirement was found.	_	
	•		
Professional Development			
A: What type of training and development are available for workers?	Ongoing work skill trainings were avail progress and develop. The criteria for compensation are equal, fair and trar	promotion, training and	
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?		ole (HR decisions e a	
	promotion, training and compensatio transparent for all workers)		
	Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Lacode: None observed	ocal Law NC against customer	Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Local law and/or ETI requirement: Not applicable			
Recommended corrective action: Not applicable			
	Observation:	Г	
Description of observation: None observed		Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable			
		i .	



Comments: Not applicable	
Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable

8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility had signed labour contracts with all employees within one month when they were recruited, and the probationary period was in compliance with the requirements of local law. Furthermore, no young employee was found in the facility.
- 2. All employees were recruited by the facility directly. No contractor was used to hire employees. No temporary employee, apprenticeship schemes or home employee was identified by the auditor.



Evidence examined – to support system description	(Documents examined 8	& relevant comments.	Include
renewal/expiry date where appropriate):			

Details:

- 1. Personnel files of all employees were provided for review and they all include a copy of employee's contract.
- 2. The facility rule indicated that every extent possible work performed must be based on recognised employment relationship established through national law and practice.
- 3. Management interview and employee interview

Any other comments:

Nil

Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable	Objective evidence observed: (where relevant please add photo numbers) Not applicable		
Recommended corrective action: Not applicable			

Observation:	
Description of observation: None observed	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	тег аррисаль
Comments:	
Not applicable	

Good	Exam	ples	obs	erve	d:
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None observed	Objective Evidence Observed: Not applicable

Responsible Recruitment

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: N/A
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category(ies) of workers affected: N/A
C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – N/A C1: If other, please give details: N/A
D: If any checked, give details:	N/A



Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity			
A: Type of work undertaken by migrant workers:	All types of work in the facility include migrant workers.		
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used:0 B2: Total number of (outside of local country) recruitment agencies used: 0 All migrant employees were hired by the facility directly.		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: N/A	C2: Observations: N/A	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	(including manageme	l example of roles: All types of work ent) in the facility include migrant ie QC Manager, HR supervisor were	

NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	☐ Yes ☐ No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits

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	Any other non-monetary assets Other N/A B1 – If other, please give details: N/A			
C: If any checked, give details:	N/A			
		Agency Workers (if applicable) who are not directly paid by the site, but paid by the agency, Usually the and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	d	A1: Names if available: 0		
B: Were agency workers' age / pay / hours included within the scope of this audit?		Yes No V/A		
C: Were sufficient documents for agency workers available for review? Yes No N/A		□No		
D: Is there a legal contract / agreement with all agencie.		☐ Yes ☐ No D1: Please give details: N/A		
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.		Yes No E1: Please give details: N/A		
Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,				
A: Any contractors on site?		Yes No A1: If yes, how many contractors are present, please give details: N/A		
B: If Yes , how many workers by contractors?	supplied	N/A. No contractor employee was observed.		
C: Do all contractor workers understand their terms of employment?		Yes No C1: Please describe finding: N/A. No contractor employee was observed.		



D: If **Yes**, please give evidence for contractor workers being paid per law:

N/A. No contractor employee was observed.



8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility had established a policy to ensure sub-contracting would not be used unless previously agreed with the main client.
- All processes were finished within the facility.
- •There were no outside processes or subcontracting in the unit.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Site tour (Calculation on total production and estimated capacity)
- Materials in/out records
- Management interview
- Worker interview

Any other comments:

Nil



1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed Local law and/or ETI /Additional Elements recommended corrective action: None observed None observed	□ NC against Local Law quirement:	Objective evidence observed: (where relevant please add photo numbers) None observed		
	Observation:			
Description of observation: None observed Local law or ETI/Additional elements requirer Not applicable Comments: Not applicable	ment:	Objective evidence observed: Not applicable		
Good	d Examples observed:			
Description of Good Example (GE): None observed		Objective Evidence Observed: Not applicable		
Summary of sub-contracting – if applicable Not Applicable please x				
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	ise describe:			
B: If sub-contractors are used, is there evidence this has been agreed with the main client? Yes No B1: If Yes	s , summarise details:			



C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details:			
E: What checks are in place to ensure no child labour is being used and work is safe?				
Summary of homeworking – if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No A1: If Yes , summarise d	etails:		
B: Number of homeworkers	B1: Male:	B2: Female	:	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If through agents, number of agents:	
D: Is there a site policy on homeworking?	Yes No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No			
	G1: Please give details:			
H: Are full records of homeworkers available at the site?	☐ Yes☐ No			
9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)				
ETI				



9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: The facility provided a grievance mechanism to employees (such as suggestion box) to report any violations of Labour standards and H&S or any other grievances. And the reporter would be confidential for all reporters.
B: If Yes , are workers aware of these channels and have access? Please give details.	Through employees' interview, all randomly selected employees stated that they were aware of this channel.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box, hotline and verbal exchanges
D: Which of the following groups is there a grievance mechanism in place for?	 ✓ Workers ✓ Communities ✓ Suppliers ✓ Other D1: Please give details: Workers could anonymously report any issues through the grievance mechanism without any punishment or vengeance.
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details N/A
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	 ☐ Yes ☐ No F1: If no, please give details N/A
G: Is there a published and transparent disciplinary procedure?	
H: If yes, are workers aware of these the disciplinary procedure?	



I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	No
disciplinary purposes (see wages	
section)?	11: If yes, please give details N/A

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

According to the documentation, the facility management had established a disciplinary procedure for employees' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Employee interview confirmed that employees were aware of the disciplinary procedure.

As per management interview, document review and employees' interview, there was a policy on Harsh Treatment.

There is an internal process for grievance, which is a suggest box, where employees can report any grievances (harassment, bullying, discrimination etc.), any received complaint will be handled by management, without any reprisal for the employee in question. All sampled employees were aware this system.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

The relevant policy on prevention of harassment and abuse Internal grievance procedure documentation.

Training records

Any other comments:

Nil

Non–compliance:			
Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement: None observed	None observed		
Recommended corrective action: None observed			

Observation:	
Description of observation: None observed	Objective evidence observed:



Local law or ETI requirement: Not applicable	Not applicable
Comments: Not applicable	

Good Examples observed:		
Description of Good Example (GE): None observed		Objective Evidence Observed: Not applicable

10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Per document review, facility management representation and employee interview, all employees in the facility were Chinese, there were 74 local employees and all other were migrant employees from Jiangxi, Sichuan province etc. All employees had the proper legal rights to work in this region. The youngest age was 18 years old. All employees were hired by the facility directly.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Employment contracts and hiring policy were reviewed and they contained the clause that only employees with a legal right to work will be hired by the company.
- 2. Management interview and employee interview

Any other comments:

Nil



Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: None observed Recommended corrective action: None observed	Objective evidence observed: (where relevant please add photo numbers) None observed		
Observation:			
Description of observation: None observed Local law or ETI/Additional Elements requirement: Not applicable Comments: Not applicable	Objective evidence observed: Not applicable		
Good examples observed:			
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable		



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- All legally required environmental documents were provided for review.
- Monitoring report for waste gas, wastewater, noise was provided for review.
- Based on observation on site, wastes were classified and collected on site.
- Based on worker's interview, they were trained on environmental protection.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

EIA documents, approval, acceptance check report were provided for review.

Environmental policy

Energy bills

Water bill

Renewal energy specification

Employee and management interview.

Site tour

Any other comments:

Nil

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N	\sim	n_	~	m	nI	iar	ice:
- 13		-		,,,,	ш	ıuı	ILE.



1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: None observed Recommended corrective action: None observed	Objective evidence observed: (where relevant please add photo numbers) None observed			
Observation:				
Description of observation:	Objective evidence			
Description of observation: None observed	Objective evidence observed:			
La college of Ext. (A. d. 19) and also	Not applicable			
Local law or ETI/Additional elements requirements: Not applicable				
Comments: Not applicable				
The applicable				
Good examples observed:				
Description of Good Example (GE):	Objective Evidence			
None observed	Observed:			
	Not applicable			
Other findings				
Other Findings Outside the Scope of the Code				
None observed				
Community Benefits (Please list below any specific community benefits that the site management stated that example, HIV programme, education, sports facilities)	they were involved in, for			
None observed				



Photo Form

A: Best Practice Photos:

None observed	None observed	None observed
N/A	N/A	N/A

B. Non Compliance Photos:

None observed	None observed	None observed
N/A	N/A	N/A

C. General site photo:







Facility name

Facility gate

Production building









Finished goods warehouse

Packing material warehouse

Injection







Paint spraying

Tempo printing

Sewing







SMT

Assembly

Packing







Cutting

Stuffing

Electric box with warning sign







Audit company: Intertek Report reference: A4806246 Date: 4th November 2019



Evacuation map

Fire extinguishers

Fire hydrant



Safety exit with emergency light and exit sign



Attendance recorder



Drinking water



Eye wash station



First aid kits



Notice board



Fire alarm



Posted MSDS



Explosion proof light









Evacuation indication sign

Chemical warehouse

Suggestion box







Toilet

Dormitory building

Bedroom







Canteen

Kitchen

Locker inside bedroom

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