

# Alibaba.com Gold Plus Supplier

**Verified**

## Assessment Report

*Presented to*

**Xiamen Lilongcai Color Printing Co., Ltd.**

**厦门丽龙彩印刷有限公司**

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	East side of the 1st floor of No.1 workshop, No. 567 Tongfu Road, Xike Town, Tong'an District, Xiamen City, Fujian Province, China
City / Country:	Xiamen / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	lilongcai
Gold Supplier Company Name:	Xiamen Lilongcai Color Printing Co., Ltd.
Contact Person:	Mr. Johnny Shen
Phone Number:	0086-13779986230
Fax Number:	0086-592-8265920
Email:	Johnny@llcgm.com
Website Address (URL):	<a href="http://llcgm.en.alibaba.com">http://llcgm.en.alibaba.com</a>

*Service Provided by SGS  
Report No.: 19306115\_P+T*





Report Number:	19306115_P+T	Assessment Type	Production & Trade Assessment
Date of Assessment:	04/Sep/2019	Report Date:	05/Sep/2019
Assessor's Name:	Alan Huang	Validity Period:	05/Sep/2019 -- 04/Sep/2020
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

**Important Notes:**

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## Section 1: Company Overview

Company Overview			
<b>1.1 Legal Validity</b>			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	91350206664733880B
Year Established:	23/Oct./2007	Validity Period:	23/Oct./2007 -- 22/Oct./2027
Export Experience:	12	Industry Experience:	12
Registered Address:	East side of the 1st floor of No.1 workshop, No. 567 Tongfu Road, Xike Town, Tong'an District, Xiamen City, Fujian Province, China		
Company Address:	East side of the 1st floor of No.1 workshop, No. 567 Tongfu Road, Xike Town, Tong'an District, Xiamen City, Fujian Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Xiamen Tong'an district market supervision administration
Registered Capital:	RMB 5,000,000		
Corporate Representative:	Mr. Liangxi Feng		
Industry:	Packaging & Printing		
Business Type:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Trading Company <input checked="" type="checkbox"/> Manufacturer & Trading Company		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue		
<b>1.2 Company Building Information</b>			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u>3,500 m<sup>2</sup></u>			
Number of Building(s): <u>1</u>			
Office Size: <u>200 m<sup>2</sup></u>			

## Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<pre> graph TD     GM[GM] --- Sales[Sales Dept.]     GM --- QC[QC Dept.]     GM --- RD[R &amp; D Dept.]     GM --- Financial[Financial Dept.]     GM --- Admin[Admin. Dept.]     GM --- Product[Product Dept.]             </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
Sales Dept.	6	0	6	
QC Dept.	7	0	7	
R & D Dept.	5	0	5	
Financial Dept.	4	0	4	
Admin. Dept.	3	0	3	
Product Dept.	18	30	48	
<b>Total Number:</b>	44	30	74	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



### Section 3: Current Export Situation

Current Export Situation																							
There is/are <u>6</u> foreign trading employee(s) in the company.																							
<b>Working Experience</b>	<b>Headcount</b>	<table border="1"> <thead> <tr> <th>Accepted Language</th> <th>Listening &amp; Speaking</th> <th>Reading &amp; Writing</th> </tr> </thead> <tbody> <tr> <td>English</td> <td>Yes</td> <td>Yes</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> </tbody> </table>	Accepted Language	Listening & Speaking	Reading & Writing	English	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Accepted Language	Listening & Speaking	Reading & Writing																					
English	Yes	Yes																					
N/A	N/A	N/A																					
N/A	N/A	N/A																					
N/A	N/A	N/A																					
N/A	N/A	N/A																					
N/A	N/A	N/A																					
Over 30 Years	0																						
21-30Years	0																						
11-20 Years	0																						
6-10 Years	2																						
2-5 Years	2																						
Less than 2 years	2																						
Does the company have a valid export license?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																					
Export License Registration No.:		02900543																					
Total Revenue (Previous Year):		Confidential																					
Total Export Revenue (Previous Year):		Confidential																					
Estimated Export Revenue (Current Year):		Confidential																					
Trade Agents Employed Overseas:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																					
Nearest Port:		Xiamen Port																					
Accepted Payment Terms		<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input type="checkbox"/> CFR																					
Accepted Payment Type:		<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input checked="" type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker																					
Average lead time from product order confirmation to production delivery (products exiting the factory):																							
<b>Product Category</b>	<b>Num</b>	<b>Unit</b>																					
Paper Bag	20	Days																					
Paper Box	30	Days																					
Sticker	15	Days																					
Hang Tag	15	Days																					
Catalogue	35	Days																					
Average Sampling Time																							
<b>Product Category</b>	<b>Lead Time</b>																						
Paper Bag	5days																						
Paper Box	7days																						
Sticker	3days																						
Hang Tag	3days																						
Catalogue	7days																						
The Shortest Sampling Time																							
<b>Product Category</b>	<b>Shortest Lead Time</b>																						
Sticker	3days																						

## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	40
South America	N/A	0	0
Eastern Europe	N/A	0	0
Southeast Asia	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	10
Africa	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	3
Oceania	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	20
Mid East	N/A	0	0
Eastern Asia	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	5
Western Europe	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	20
Central America	N/A	0	0
Northern Europe	Paper Bag; Paper Box; Sticker; Hang Tag; Catalogue	Confidential	2
Southern Europe	N/A	0	0
South Asia	N/A	0	0
Domestic Market	N/A	0	0
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



## Section 5: Production Capacity

Production Capacity				
<b>5.1 Annual Production Capacity (Previous Year)</b>				
Paper Bag: 9,360,000pcs; Paper Box: 14,000,000pcs; Sticker: 10,000,000pcs; Hang Tag: 8,000,000pcs; Catalogue: 2,000,000pcs				
<b>5.2 Production Capacity</b>				
Product Name	Production Line Capacity		Actual Units Produced (Previous Year)	
Paper Bag	18,000,000pcs / year		9,360,000pcs	
Paper Box	30,000,000pcs / year		14,000,000pcs	
Sticker	12,000,000pcs / year		10,000,000pcs	
Hang Tag	12,000,000pcs / year		8,000,000pcs	
Catalogue	5,000,000pcs / year		2,000,000pcs	
<b>5.3 Production Machinery</b>				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Cutting Machine	Litong	1	4	Acceptable
Mold Cutting Machine	RUIXIN	2	2	Good
Gilding Press Machine	RUIXIN	1	2	Good
Printing Machine	Heidelberg	2	4	Acceptable
<b>5.4 Testing Machinery</b>				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
X-rite	Exact	1	4	Acceptable
Color Controller	TILO	1	4	Acceptable
<b>5.5 Subcontractors</b>				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	

## Section 6: Quality Assurance

Quality Assurance				
<b>6.1.1 Quality Management System Certification</b>				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
ISO9001:2015	Zhonghaiping Certification Co., Ltd	32118Q30098R0 S	Packaging decoration and other printing production and service.	29/Sep./2018 – 28/Sep./2021
<b>6.1.2 Product Certification</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.2 Testing Report</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.3 Quality Control Management</b>				
Item	Content	Observations /Comments		
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No		
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.3.3	Who does the QC/QA Manager /Supervisor report to?	Confidential		
6.3.4	How many QA/QC inspectors in total?	7		
No. of Employees in Each Production Line:				
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	
workshop	1	47	7	
<b>6.3.5 Average Guarantee Time</b>				
Product Category		Guarantee Time		
Paper Bag		18months		
Paper Box		2years		
Sticker		1year		
Hang Tag		2years		
Catalogue		2years		
<b>6.3.6 The Longest Guarantee Time</b>				
Product Category		Guarantee Time		
Sticker		1year		

6.4 Supplier Management		
Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input checked="" type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary
6.5 After Sales Service		
Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No



6.5.4	Can finished/packaged products be traced by lot identification to the appropriate raw material test reports?	<input type="checkbox"/> Yes, with procedures to trace raw materials <input checked="" type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

## Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input type="checkbox"/> Work instructions <input checked="" type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input type="checkbox"/> 100% of products with detailed inspection <input checked="" type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



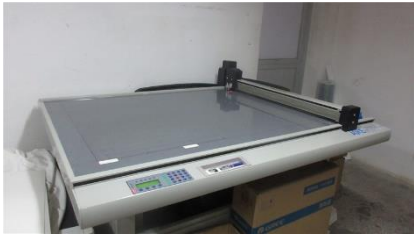
## Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There is/are <u>5</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	2		11-20 Years	1
Junior College	2		6-10 Years	2
Technical School	1		2-5 Years	1
High School	0		Less than 2 years	1
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
201820014112 .6	Decorative paper	The Patent for Utility Model	10/Aug./2018 -- 09/Aug./2028	
20182001448 9.1	portable paper bag	The Patent for Utility Model	10/Aug./2018 -- 09/Aug./2028	
20182001395 8.8	Sticker	The Patent for Utility Model	10/Aug./2018 -- 09/Aug./2028	
20182016005 9.0	Sticker cutting system	The Patent for Utility Model	11/Sep./2018 -- 10/Sep./2028	
20182016052 0.2	Automatic laminating machine	The Patent for Utility Model	11/Sep./2018 -- 10/Sep./2028	
22018204152 83.X	Sticker processing system	The Patent for Utility Model	26/Feb./2019 -- 25/Feb./2029	
Brand Situation				
Registration/ap plication No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
N/A	N/A	N/A	N/A	N/A
The Average Time For New Products Launched				
Product Category		Lead Time		
Paper Bag		30days		
Paper Box		30days		
Sticker		30days		
Hang Tag		30days		
Catalogue		30days		
The Shortest Time For A New Item Launched				
Product Category		Shortest Lead Time		

Paper Bag	30days
Does the company provide ODM service for others?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Are there relevant design input/output, review, and verification documents available for the assessment company?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list all key equipment used:	X-rite, Color Controller, Auto Cutting Machine
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list the main software used:	Photoshop, AI, Corel Draw
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input checked="" type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input checked="" type="checkbox"/> No
Are the designed products confirmed by the customers?	<input checked="" type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input checked="" type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No

**8.2 R&D Real Case Description**

<b>Customer's Name</b>	Confidential
<b>Customer's Location</b>	Confidential
<b>Customer's Industry:</b>	Confidential
<b>Order's Requirement Description:</b>	Confidential

8.3 Design Process		
Process 1	Process 2	Process 3
Confidential	Confidential	Confidential
Description: Confidential	Description: Confidential	Description: Confidential
8.4 Design Devices		
X-rite	Color Controller	Auto Cutting Machine
		



## Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to create an efficient, convenient and professional printing service brand.	2year

## Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Raw Material		Cutting		Printing
4		5		6	
	Mold Cutting		Pasting		Inspection
7		8		9	N/A
	Packing		Product		N/A

## Section 11: Certification & Photos

Certification & Photos	
<b>Certification &amp; Photos -- Business License (Original)</b>	<b>Certification &amp; Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection</b>
	
<b>Certification &amp; Photos -- Permit for Opening Bank Account</b>	<b>Certification &amp; Photos -- Import and Export Enterprise Registration</b>
	
<b>Certification &amp; Photos -- Printing business license</b>	<p style="text-align: center;">N/A</p>
	<p style="text-align: center;">N/A</p>

Patent Photos

Certification & Photos -- Patent



Certification & Photos -- Patent



Certification & Photos -- Patent



Certification & Photos -- Patent



Certification & Photos -- Patent



Certification & Photos -- Patent



**Quality Management System Certification Photos**

**Certification & Photos -- ISO9001:2015**



N/A

N/A

## Section 12: Company and Product Samples

Company and Product Samples	
<p><b>Company Gate</b></p>	<p><b>Office</b></p>
<p><b>Workshop</b></p>	<p><b>Workshop</b></p>
<p><b>R &amp; D Room</b></p>	<p><b>Product Sample</b></p>

Product Sample



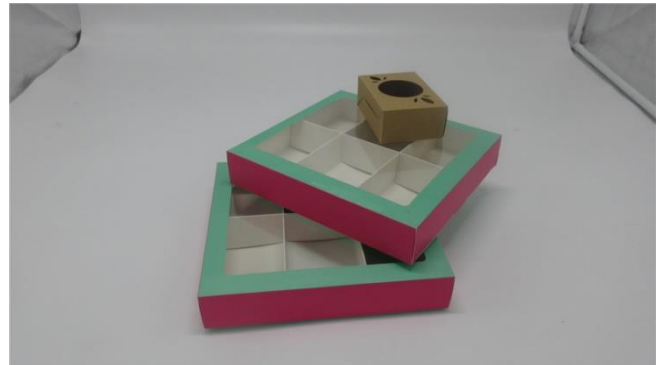
Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



## Section 13: Competitive Advantages

13.1 Product Group Capacity		
13.1.1 Products Sold (Within 12 Months)		
Products Name	Quantity	Revenue (USD)
Paper Bag	9,360,000pcs	Confidential
Paper Box	14,000,000pcs	Confidential
Sticker	10,000,000pcs	Confidential
Hang Tag	8,000,000pcs	Confidential
Catalogue	2,000,000pcs	Confidential
13.1.2 Suppliers Cooperated With (Within 12 Months)		
No. of cooperation suppliers (total)	153	
No. of suppliers (which cooperated over 2 times)	153	
No. of provinces which cooperation suppliers belong to	4 (Fujian, Guangdong, Zhejiang, Tianjin)	
Would the company like to provide design solution service for integration project?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
If yes, these projects include	N/A	
Would the company like to provide a total solution for purchasing?	<input type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input checked="" type="checkbox"/> No	
If yes, please describe it	N/A	
13.1.3 Real Case Description:		
Customer Name	Confidential	
Customer Country	Confidential	
Customer Region	Confidential	
Products Category	Confidential	
Order Value (USD)	Confidential	
Order Processing Process	Confidential	
Customer's Feedback	Confidential	
13.2 Real Case for Lower MOQ & Lead Time		
Products Name	MOQ (Within 12 Months)	Lead Time
Confidential	Confidential	Confidential
13.3 Real Case for Large Contract & Lead Time		
Products Name	Order (Within 12 Months)	Lead Time
Confidential	Confidential	Confidential
13.4 Overseas After Sales Service Capacity		
13.4.1 Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	





13.4.2 If yes, what onsite after-sales services are included		Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Other		N/A	N/A	N/A
13.4.3 Average response time	8hours			
<b>13.5 After-sales service capacity</b>				
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

-- End of Report --