

ASSESSMENT

ID 337378-2 Submitted

Realcraft(Cambodia)Home Storage Industrial Co.,Ltd.

Type: Factory • ID: F440558

Address: THMEI VILLAGE, ROLEANG CHAK COMMUNE, SAMRAONG TONG DISTRICT, KAMPONG SPEU, Kampong Speu, Cambodia



QAFA & CMA

 Executor	Target Corp		
 Workflow	QAFA & CMA Workflow	 Announcement type	Announced
 Reason	Annual	 Assessment Type	Verification Assessment
 Assessment Location	Factory Visit		
 Due Date	19 May 2026	 Last Updated On	17 May 2026

Report Summary

Assessment Result

Rating

Acceptable for Production

Score

55.87% 88 / 157.5

Result Information
CAPA needs to be addressed in 14 days.
PRODUCTION is allowed once QAFA CAPA is approved.
CAP follow up is NOT required.

Overall Comment

The CAPA completion need to be specific root cause and resolution with realistic implement date and right person responsible for each issue and should be sent to us within 14 calendar days of receipt. Factory should use their account to update CAPA on system. Continues improvement on QMS, Here are some recommendations:

- Utilize quality data performance and quality goal to measure the improvement progress
- Ensure factory follow properly non-conformity process, and CAPA of non-conformity.
- Ensure factory follow process to ensure incoming raw materials and/or sub-assemblies conform to US Safety and Regulatory requirements
- Ensure factory well understand a process to approve suppliers for incoming products, materials, and services.
- Follow document process control to manage the updated version; documents code; and properly translate in Local language.
- Keep frequency to review the maintenance plan, record and criterial to quantify machine performance
- Invest training operator who handle on testing equipment.
- Properly calibration on testing equipment.
- Ensure factory understand well process requiring client approval when changing materials, components, design, or manufacturing processes.
- Ensure factory understand well process of to show that clients are notified immediately on issues of product safety or regulatory non-compliance.
- Increase the quality oversight and End-line inspection can capture the actual performance in real time.
- Identify the top common defect to drive improvement and reduce the defect rate
- Ensure site condition and lighting in facility clean and meet expectation.

Section Summary

QAFA Questionnaire

Acceptable for Production

• Score: 88/157.5 (55.87%) | Area To Improve: 32

Result Information

CAPA needs to be addressed in 14 days.

PRODUCTION is allowed once QAFA CAPA is approved.

CAP follow up is NOT required.

Total Auto Fail: 0

Manufacturing Control Plan 4/7.5 (53.3%) Area To Improve: 1	Auto Fail: 0
Product Development 6/12.5 (48%) Area To Improve: 4	Auto Fail: 0
Supplier Management 8/12.5 (64%) Area To Improve: 1	Auto Fail: 0
Production Control 11/22.5 (48.9%) Area To Improve: 5	Auto Fail: 0
Equipment & Maintenance 8/17.5 (45.7%) Area To Improve: 6	
Training 3/7.5 (40%) Area To Improve: 2	
Quality Management System 18/32.5 (55.4%) Area To Improve: 7	Auto Fail: 0
Site Conditions 8/12.5 (64%) Area To Improve: 2	Auto Fail: 0
Process Control 6/10 (60%) Area To Improve: 2	Auto Fail: 0
Product Categories Questions 16/22.5 (71.1%) Area To Improve: 2	Auto Fail: 0

CMA 1 Needs Improvement • Score: 7.5/9 (83.33%) | Area To Improve: 1

Result Information

CMA result:

- The factory has met the criteria to produce claimed material for Target with CONDITIONS:
- CAPA close before the next order with claimed material or within 14 days - depends on whichever occurs first.
- If any above conditions are not met, result downgrade to Critical.

Total Auto Fail : 0

Claimed Material Assessment

7.5/9 (83.3%) | Area To Improve: 1

Auto Fail : 0

CMA 2 Needs Improvement • Score: 7.5/9 (83.33%) | Area To Improve: 2

Result Information

CMA result:

- The factory has met the criteria to produce claimed material for Target with CONDITIONS:
- CAPA close before the next order with claimed material or within 14 days - depends on whichever occurs first.
- If any above conditions are not met, result downgrade to Critical.

Claimed Material Assessment

7.5/9 (83.3%) | Area To Improve: 2

Areas To Improve Summary | Total: 35

Manufacturing Control Plan > Level 1

RI054XZFC0

Does the factory execute an appropriate manufacturing control plan including process monitoring, quality controls, and internal testing for all product categories?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory's production and quality teams have not fully understood and ineffectively utilized the Manufacturing Control Plan to oversee production at all inspection points.

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 IMG_4315.jpeg

RI0A8VVX11 Does the factory effectively execute a pre-production process for their product categories?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

base on the Pre production review , we noted that manufacturing variabilities (MVs) in bulk and action plans based on initial/pilot runs is not raising up



RI0HXDGG41 Are shade bands created and maintained?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory has a process for shade band management; however shade band is not mention about grade or level of acception ,and when properly dispose of it when appropriate

RI0WABFWQ1 Are there documents and records of client approvals acquired when materials, components, design or manufacturing processes change?

↳ Partially meets

Comments & Attachments (2)

3974 - Sunny Ji - Inno-Art Corporation (PARTNER)



53276 - Sreynim Kroch - Target Corp (RETAILER)

the factory has an SOP for obtaining client approval when making changes to materials, components, product design, or manufacturing processes. However, they are unable to provide a clear report to substantiate these changes. no available history share until we asking of it.



RI0RWX2K41 Are risk based assessments conducted on the product and manufacturing systems to identify, prevent, and control potential issues that may impact quality, safety and production during pre-production process and in your manufacturing system?

↳ Partially meets

Comments & Attachments (2)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory has an SOP in place; however, the internal and external communication action plans regarding the identified critical-to-quality parameters found during the assessment have not been completed within the specified timelines. FMEA tools to assess risk, how ever it lack of clarity on how to properly utilize these tools.

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53276 - Sreynim Kroch - Target Corp (RETAILER)

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IMG_4616.jpeg

RI0NZSV631 Does the factory have a process to ensure incoming raw materials and/or sub-assemblies conform to specifications and quality standards?

↳ Partially meets

Comments & Attachments (2)

3974 - Sunny Ji - Inno-Art Corporation (PARTNER)

1. 面料检验 RC-QM-WI-001.pdf

2. 辅料检验 RC-QM-WI-002.pdf

来料检验记录.pdf

53276 - Sreynim Kroch - Target Corp (RETAILER)

we noted that they are not reviewed/Compare with the supplier inspection repor

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RI09G8ZFV1 Are work instructions appropriate and executed for each production operation?

↪ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Some work instructions do not reflect the current version and fail to accurately represent the activities at their respective workstations. Additionally, we found that the wood section and packaging has not properly set up its work instruction

RI09NEENY0 Does the factory have defect samples in the production area or use a list of specific defects in their quality checks?

↪ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

there are a limited of defect sample specially at the silicon and glueing line . factory quality team can consider the add more defect picture

RI04B05B01 Does the factory conduct INLINE inspections?

↪ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

in line inspection is did not prevention the defect such as thread end

RI09CF7SH0 Does the factory conduct END OF LINE inspections?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

During our walkthrough, we observed that some members of the end-line quality control team were not recording defects in real time. Additionally, some of them were returning defective items to the production team without documenting these issues. This lack of proper record-keeping can lead to inefficiencies and hinder our ability to track and address quality concerns effectively.

RI0MVR6340 Are there documents or records to support INLINE and END OF LINE inspections are conducted?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

During our walkthrough, we observed that some members of the end-line quality control team were not recording defects in real time. This lack of proper record-keeping can lead to inefficiencies and hinder our ability to track and address quality concerns effectively.

RI0AUWGHG0 Is production equipment in good working condition and operating within specified tolerances and / or limits?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

during walkthrough we noted that some machine is dirty and stat to have rusty , some machine did not keep at the designate place , it put at the behind line.

RI066KZUA1

Does the factory validate that the equipment settings are appropriate at line start-up and for any product / style changeover?

↳ Partially Meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

during walk through we noted that the lighbox is not validate on the using time / period . factory need to have that process to record it.

RI0CQM9PC0

Does the factory execute a preventative maintenance schedule for all production and facility equipment which is critical to product safety and quality as well as avoid cross contamination for normal and claimed materials?

↳ Partially meets

 Comments & Attachments (2)

3974 - Sunny Ji - Inno-Art Corporation (PARTNER)

 8. 纠正与预防措施管理程序 RC-QM-QP-008.pdf

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory currently lacks a comprehensive preventive maintenance plan for all key production and facility equipment. This plan should be traceable to a detailed list of all critical production and facility equipment. Implementing such a plan is essential to ensure the reliability and longevity of equipment, minimize downtime, and maintain consistent production quality. no report available during production walkthrough

RI0EXYF8Q1

Are corrective actions taken if equipment is found to be operating outside specified tolerances and/or limits?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory set up process / record to inspect the first outcome / piece of production for meeting product however there is not specifications on the re-adjustment/re-configuration or fixing of the equipment or machines were record

RI04S5A480

Are tools, spare parts, fixtures, jigs, molds, etc. appropriately stored to avoid damage and deterioration?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

We found that tools, machine, and molds were not properly maintained. Many items were covered in excessive dirt, showed signs of rust, and were not functioning correctly.

RI0ABFV561

Are tools, spare parts, fixtures, jigs, molds, etc. organized for ease of locating and inventory management?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

We found that tools, machines, and molds were not properly maintained. Many items were covered in excessive dirt, showed signs of rust, and were not functioning correctly. It also didn't record inventory properly.

RI0ZeqBRD0

Does the factory identify and execute training requirements for production and quality workers as defined by job role?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Quality and Production workers haven't well training with critical roles should reflect all training appropriate for that job role, and may include topics such as, the CAPA process and non-conforming materials management.

RI00C62QC1

Are QC and production workers trained and calibrated on how to identify defects?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The training plan includes defect calibration exercises using physical samples or pictures, along with training on the defect classification list. However, during production walkthrough we still found defect after QC inspection.

RI0P0XK1K0

Are measurable quality goals identified and actual performance results collected?

↳ Partially meets

Comments & Attachments (3)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The factory has established defect reduction goals, but the timelines for achieving these quality performance results are unclear. defect recode tracking need to be up to date

 image.jpg

53276 - Sreynim Kroch - Target Corp (RETAILER)

 image.jpg

53276 - Sreynim Kroch - Target Corp (RETAILER)

 image.jpg

RI02QVEAP0

Is the factory E2E internal traceability system effective from source of raw material and components through finished product? PS: Traceability refers to the ability of the factory to establish the raw material batch from which a final product has been manufactured. Such traceability should be supported by linking of evidences on raw material procurement, WIP documentation trail to the final product.

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Factory have SOP, but the manual system haven't effective traceability system based on process flow to identify goods in process at every stage of production covering raw materials/components/in process goods/ finished goods/ready to ship goods.



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IMG_4635.jpeg



IMG_4634.jpeg



IMG_4636.jpeg



IMG_4637.jpeg



IMG_4638.jpeg

RI0DD6XA51

Are there documents and records to support execution of the control of non-conforming materials process?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

There is a process of non conforming and non conforming material area. but there was no evident of non conforming material.

RI0S583940

Does the factory ensure that any reworked non-conforming materials have been re-inspected?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

there is not re- inspection record available for review .

RI055E9C70

Does the factory take corrective actions based on results from previous inspections, non-conforming materials in production, and client feedback?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

there is no separate between short and long term CAPA

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RI0U35WY40

Does the factory conduct critical safety testing for all product categories?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Some of the critical safety tests for the product are not included in the Manufacturing Control Plan. It is crucial to ensure that all essential safety testing is comprehensively covered within the plan to maintain product safety and compliance. Show less

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RI0JZQ9DD1

Is there management commitment, oversight, and actions taken to evaluate the quality system using quality goals and key performance indicators?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Factory management is not effectively utilizing quality goals and key performance indicators (KPIs) to monitor and improve product quality. It is essential for management to leverage these tools to ensure consistent quality standards and identify areas for improvement.

Site Conditions > Level 1

RI0EMKC0U0

Is the facility clean and organized?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

Sewing workshop and wood workshop and Glue area not well organized

Site Conditions > Level 1

RI030PU321

Are building/ facility conditions properly maintained to prevent mildew/ mold growth?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

the glue line area is starting to dirty on the floor , the basket is start to have dusty.

Process Control > Level 1

RI0K8Z5PN1

Is there a process that defines how documentation and records are controlled, including current version, accessibility, and proper disposal?

↳ Partially meets

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

The person who incharge of documents and records control still not fully clear regarding quality system and key working process documentation is established and maintained, how the copies are distributed and how obsolete documents and samples are withdrawn and disposed , document is totally same 2025 , not update version

RI0Z5P3X71

Does the factory properly store, protect, update, and dispose of quality documentation and records?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

We discovered that some reports and records are being updated without proper tracking using document codes. It is important to implement a systematic approach to document tracking to ensure accuracy and accountability in record-keeping. specially level 4 report / record

RI0KZB6XW0

Are all workers conducting color evaluations tested for color vision?

↳ Partially meets

 Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

 image.jpg

RI07EW6HQ0

Is fabric count/construction, weight and shade checked & recorded for all lots Inspected?

↳ Partially meets

 Comments & Attachments (2)

53276 - Sreynim Kroch - Target Corp (RETAILER)

factory do have process to check , count / weight / shade but factory did not classify the level or grade of color shade

53276 - Sreynim Kroch - Target Corp (RETAILER)

not all the workers , factory send only worker who work related to the quality and decision making only

RI0A841QG1

Does the factory have designated areas to store or stack the claimed material to avoid mixing/contamination and maintained effectively?

↳ Partially Meets

Comments & Attachments (2)

3974 - Sunny Ji - Inno-Art Corporation (PARTNER)

 GRS 平面图.pdf

 原料仓 (1).jpg

 原料仓 (2).jpg

53276 - Sreynim Kroch - Target Corp (RETAILER)

during factory walkthrough we noted that the factory still have no sign for material area they use the paper sticker stick on the material directly

RI0232JQR0

Has the factory rectified all the nonconformities and implemented effectively the corrective actions as identified during its last third party certification audit prior to Target's Claimed Material Assessment?"

↳ No

Comments & Attachments (1)

53276 - Sreynim Kroch - Target Corp (RETAILER)

no 3rd party report available , thus there is no way that factory rectified all the non conformities

RI05X5DEH0

Does the factory ensure that claimed material is kept clearly identified from unclaimed/material with different claim so as to avoid any mixing or substitution?

↳ Partially Meets

Comments & Attachments (2)

3974 - Sunny Ji - Inno-Art Corporation (PARTNER)

 9. FSC 半成品作业指导书.pdf

53276 - Sreynim Kroch - Target Corp (RETAILER)

claimed material did not identify after cutting and set to sewing/ production line. not GRS post on the rack or material

2 Onboarding Checklist

Onboarding Checklist

Topic	Required Actions	Resource Location	Date Completed
PSQA Requirements	Review the Product Safety & Quality Assurance Process Manual on POL	POL: Library - Working with Target - Team Partners - Product Safety and Quality Assurance Team	April 22, 2026
Factory Assessment (FA)	Review the FA sections on POL	POL: Library - Source Product - Business Partner Qualifications - Factory Assessment	April 22, 2026
Production Readiness (TPR)	Review the TPR sections on POL	POL: Library - Develop Product - Sample Validation - Production Planning	April 21, 2026
Multi-Stage Testing (MST)	Review the MST sections on POL	POL: Library - Produce Product - Product Compliance - Production Testing	April 18, 2026
Product Inspections	Review the Product Inspection sections on POL	POL: Library - Produce Product - Product Compliance - Product Inspection	April 18, 2026
Target's Ethics Policy	Review Target's Ethics Policy Letter	POL: Library - Produce Product - Business Partner Compliance - Ethics Policy	April 18, 2026

Overall Comment

No Input

3 Factory Information

Department Numbers

Enter the Department Numbers for the items currently being produced or planned to be produced at this factory for Target. Select "Other" if the department number is not in the list and provide information in Overall Comment.

Department
Number

030

081

335

002

064

200

083

215

Key Customer Information for Past 12 Months

- Record business percentage (%) for Target business at the factory
- Select Key Customers and Other Retailers produced with in the past 12 months, along with the respective business percentage (%).
- Key Customers have approximately 10% or more of the factory's annual production volume in units.

Customer name	Business Percentage
Target	70.0%
BJ'S Wholesale Club	10.0%
Other B & M Retail	20.0%

Key Personnel

Key Personnel	Name	Phone No.	Email	Time in Position (year)	Time at Company
General Manager	Ava Lin	86 15626569951	business01@re alcraft-kh.com	1 - 5 years	1 - 5 years
Quality Manager	Ros Bona	855 081511885	jackysonros168 @gmail.com	1 - 5 years	1 - 5 years
Plant / Operations Manager	Yungui Ou	86 15626569951	business01@re alcraft-kh.com	1 - 5 years	1 - 5 years

Employee Information

Role / Position	Number of Employees
Production Supervisors	7
Production Operators	615
QA Manager / Supervisors	1
Inline QA Inspectors	16

Role / Position	Number of Employees
Final QA Inspectors	20
Industrial Engineers	5
Technical Design / Fit Engineers	1
Lab Manager / Supervisors	1
Lab Technicians	1
Maintenance Manager / Supervisors	1
Mechanic	1
Other Factory Workers	0
Total	669

Overall Comment

No Input

4 Factory Capability

Business Area

Business Area

Hardlines

Home

Apparel & Accessories

Children's Product Production

Has this factory produced children's product for Target in the past 12 months Yes

Please provide these information:

Has this factory produced Children Sleepwear product for Target in the past 12 months? Yes

Select All Product Categories and Item Types Produced in the Past 12 Months

Produced for Target

- Record the product category/item types produced for Target in the past 12 months, annual estimated production quantity.
- For Initial FA, please input the potential items that factory would produce for Target.

Product Type	Product Sub Type	Item Type	Quantity
HOME	HOME DECOR	decorative boxes	1000000
APPAREL	APPAREL ACCESSORIES	jewelry storage	60000
APPAREL	APPAREL ACCESSORIES	backpacks	42000
APPAREL	APPAREL ACCESSORIES	bag and luggage sets	160000
BABY	feeding	Bib Set	300000
BABY	feeding	baby feeding accessories	300000

Produced for Other Key Customers or Retailers

Record the product category/item types produced for other key customers or retailers in the past 12 months, annual estimated production quantity and automation level associated with each item type.

Product Type	Product Sub Type	Item Type	Quantity
HOME	HOME DECOR	decorative boxes	130000
APPAREL	APPAREL ACCESSORIES	bag and luggage sets	85000

Select All Applicable Apparel Size Ranges Produced in the Past 12 months.

Produced for Target

- For Apparel items: Record the applicable apparel sizes ranges produced for Target, and list all produced in past 12 months.

- For non-Apparel items: Select Not Applicable option.

Size Ranges
Not Applicable

Produced for Other Key Customers or Retailers

Record the applicable apparel sizes ranges produced for other key customers or retailers in the past 12 months. **Apparel Only**, list all produced in past 12 months

Size Ranges

Select All Raw Material/Fabric Used in the Past 12 months.

Used for Target

Record the main material types that are used to produce Target products in the past 12 months. Material type should not include any trims or components such as button, zippers, adhesive, screws, etc.

Material Group	Material Capabilities
Fabric	Canvas
Fabric	Oxford Cloth
Fabric	Faux Fur
Fabric	Felt
Fabric	Nonwoven
Fabric	Velvet
Plastic	Silicone
Plastic	Ethylene Vinyl Acetate (EVA)
Plastic	Polyurethane (PU)
Plastic	Polyvinyl Chloride (PVC)
Paper	Paperboard
Wood	MDF

Used for Other Key Customers or Retailers

Record the main material types that are used to produce other key customers or retailers products in the past 12 months. Material type should not include any trims or components such as button, zippers, adhesive, screws, etc.

Material Group	Material Capabilities
Fabric	Canvas
Wood	MDF
Paper	Paperboard

Select Main Manufacturing Processes Used in the Past 12 months

Record the main in-house manufacturing processes used for Target and other key customers and retailers in the past 12 months.

Process	Capacity Per Day	Is This Bottleneck Process?
Cutting	100000	No
Gluing	15000	No
Sewing/Stitching	26000	No
Molding	20000	No
Printing-Ink	18000	No
Packing	33000	No

Select Main Outsourced or Subcontracted Finishing Processes in the Past 12 months

Record the main outsourced or subcontracted manufacturing process used to product Target and other key customers and retailers products in the past 12 months. Record the factory name and address for each subcontracted manufacturing process.

Process	Factory Name	Factory Address

Select Main Internal Testing Methods in the Past 12 months

Record applicable internal testing methods the factory uses throughout the production process.

Test
Drop Test (Carton)
Drop Test (Toys)
Heat Resistance
Humidity Test
Light Box
Moisture Content
Salt Spray
Sharp Point
Sharp Edge

In-house Lab Certification

Is the in-house lab (not lab operator) certified by any global brands or 3rd party accreditation body?
No need to input if the factory does not have such certification or capability.

List of global brands or 3rd party certified

Sustainable Material Certification

Is the factory certified against any of the following sustainable material certification standards?

Certification	Validity Due Date	Name of the Certification Body	Certification License Code

Sustainable Product Claims

Please mention the sustainable product claims that the factory already has an experience of working. Example: Recycled, Organic, Biodegradable, etc.

No need to input if the factory does not have such certification or capability.

Product Claims

Origin of Cotton

Is the factory producing products that have more than 20% of cotton content in it?

No need to input if the factory does not have such capability or material usage.

Origin of Cotton (Country Level)

Level of Visibility of Cotton Origin

Does the factory have visibility of origin of the cotton being used in its products? If yes, till what level? (for example: ginner, farmer, etc)

No need to input if the factory does not have such capability or material usage.

Level of Visibility

Traceability Method

What is the method of raw material traceability that is implemented by the factory? Please input the tracer name if you select 'Tracer'. For example, additive tracer, forensic tracer, digital/blockchain-based, etc.

No need to input if the factory does not have such capability or material usage.

Traceability

Material Type

For which material type has this traceability mechanism been implemented? i.e. cotton, polyester etc.

No need to input if the factory does not have such capability or material usage.

5 Factory Capacity

From

Q3: Jul-Sep, 2025

To

Q2: Apr-Jun, 2026

Production Lines

Quarter	Year	Average No. of Production Lines Used	Total No. of Production Lines Available	Production Capacity %	% of Change
Q3: Jul-Sep	2025	2	5	40%	
Q4: Oct-Dec	2025	4	6	66.67%	↑ +26.67%
Q1: Jan-Mar	2026	3	5	60%	↓ -6.67%
Q2: Apr-Jun	2026	3	5	60%	▬ 0%

Production In Units

Quarter	Year	Total No. of Units Produced	Full Production Capacity Available in Units	Production Capacity %	% of Change
Q3: Jul-Sep	2025	104000	2500000	4.16%	
Q4: Oct-Dec	2025	1664000	2500000	66.56%	↑ +62.4%
Q1: Jan-Mar	2026	1500000	2500000	60%	↓ -6.56%
Q2: Apr-Jun	2026	1500000	2500000	60%	▬ 0%
Total		4768000	10000000		

Number of Production Workers

Quarter	Year	Average No. of Workers	% of Change
Q3: Jul-Sep	2025	450	
Q4: Oct-Dec	2025	675	↑ +50%
Q1: Jan-Mar	2026	675	▬ 0%
Q2: Apr-Jun	2026	669	↓ -0.89%

Worker Gender

Worker Gender	No. of Workers	Ratio
How many production workers are female?	378	56.5%
How many production workers are male?	291	43.5%

Production Capacity % by Month

From April, 2025 To March, 2026

Month	Year	Production Capacity %
April	2025	30
May	2025	5
June	2025	5
July	2025	5
August	2025	10
September	2025	10
October	2025	50
November	2025	50
December	2025	50
January	2026	75
February	2026	65
March	2026	50

Overall Comments

6 Machine List & Capacity

Area of Business

Area of Business	Machine Type	Qty	Output per Hour	Output Measure	Hours per Day in Use	Days per Week in Use	Output per Month	Automation Level	Machine/Worker Ratio per Shift
H&H	High Sewing Machine	120	20	pieces	10	6	604,800	Semi-automatic	1:1
H&H	Cutting Machine	6	1600	pieces	10	6	2,419,200	Semi-automatic	1:1
A&A/SH	Computer Needle Lockstitch	6	120	pieces	10	6	181,440	Semi-automatic	1:1
A&A/SH	Flat Seamer Sewing Machine	175	165	pieces	10	6	7,276,500	Semi-automatic	1:1
A&A/SH	Eyelet/Snap Power assist Machine	10	350	pieces	10	6	882,000	Semi-automatic	1:1
H&H	Embossing Machine	4	400	pieces	10	6	403,200	Semi-automatic	1:1
H&H	Rubber Mixture Machines	4	120	kg	10	6	120,960	Semi-automatic	1:2
H&H	Cutting Machine	2	120	kg	10	6	60,480	Semi-automatic	1:12
H&H	Screen Printing Machine	1	360	pieces	10	6	90,720	Semi-automatic	1:2
H&H	Pad Print Machine	2	360	pieces	10	6	181,440	Semi-automatic	1:2

Area of Business	Machine Type	Qty	Output per Hour	Output Measure	Hours per Day in Use	Days per Week in Use	Output per Month	Automation Level	Machine/Worker Ratio per Shift
H&H	Spray Painting Machine	3	720	pieces	10	6	544,320	Semi-automatic	1:2
H&H	Injection Molding Machine	24	52	pieces	10	6	314,496	Semi-automatic	1:4

Other Area of Business

Other Area of Business	Other Machine Type	Qty	Output per Hour	Output Measure	Hours per Day in Use	Days per Week in Use	Output per Month	Automation Level	Machine/Worker Ratio per Shift
							0		:

Warehouse Space

What is the warehouse space of the factory?

Space	Measure

Warehouse Space Occupied % by Quarter

Quarter	% of Warehouse Space Occupied by Quarter	% Change
Jan - Mar	60	
Apr - Jun	30	 -50%
Jul - Sep	40	 +33.33%
Oct - Dec	50	 +25%

Overall Comments

Overall Comments

7 Workmanship Audit

Does this assessment require the Workmanship Audit? ☐ No

Manufacturing Control Plan

Level 1

- 1 Does the factory possess comprehensive production flow diagrams that delineate quality control points, designated areas, machinery, critical control points, and sections allocated for normal material and claimed materials (where applicable)?
- Factory's production flow diagram must cover all key manufacturing steps of the product with a very clear scope identified and clear differentiation between normal and claimed materials.
 - Each product category must have a production flow diagram in detail level, including inspection and validation for all identified key processes including specific indication of any specific process defined for handling claimed materials.
 - The factory production flow diagram must be up-to-date and utilized by production and quality and claimed materials compliance team in the factory.
 - The factory production flow diagram must be in connection to the factory key quality and claims compliance control points which must have valid/clear requirements and records. (If the process record exists, please review it. If not, review the process).

Meets

Comment & Attachments

2

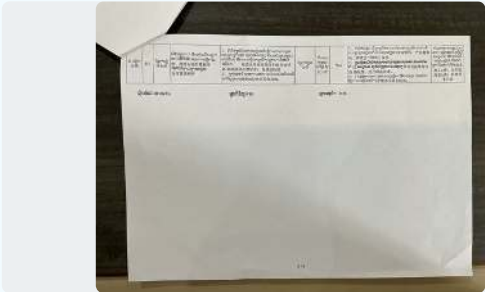
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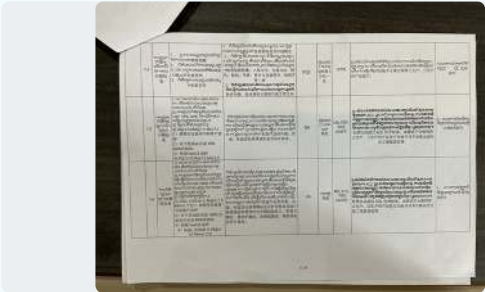
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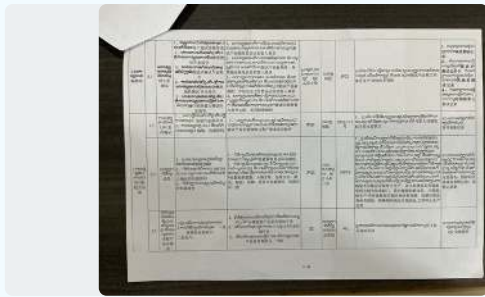
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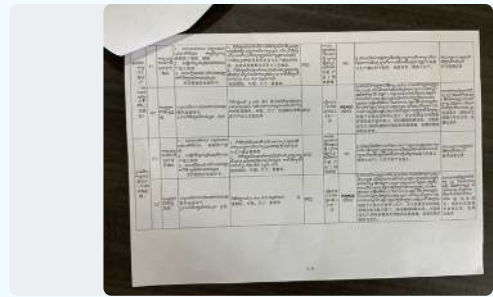


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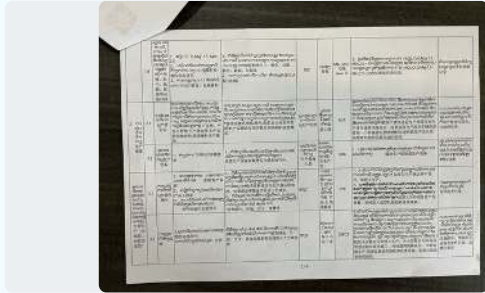
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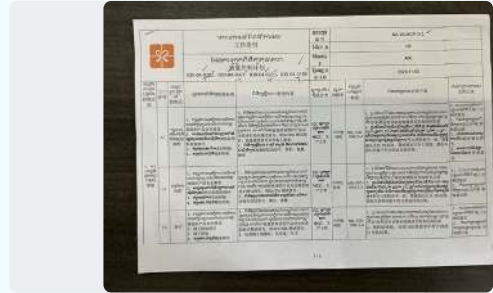
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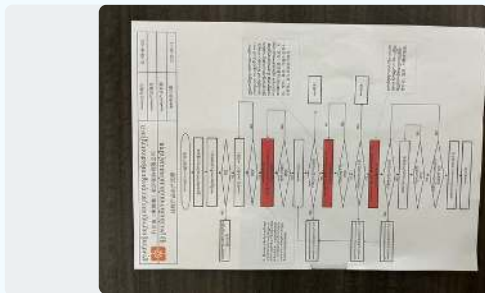
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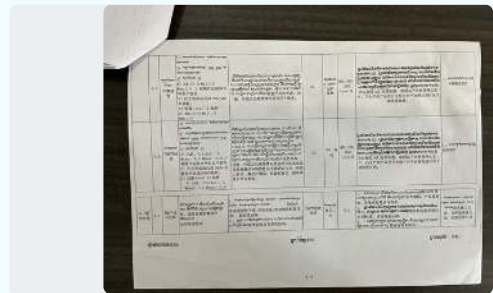
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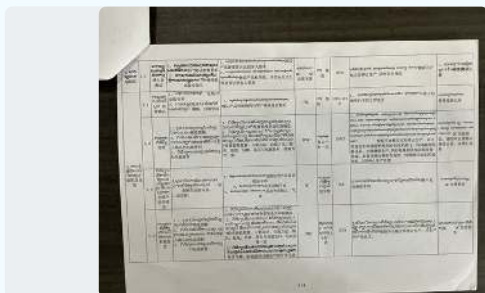
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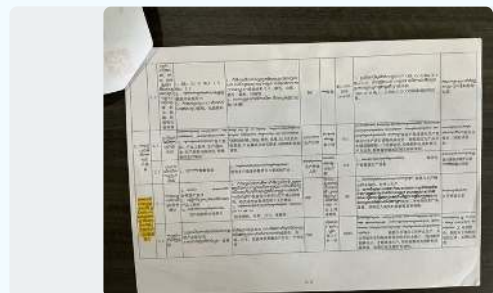
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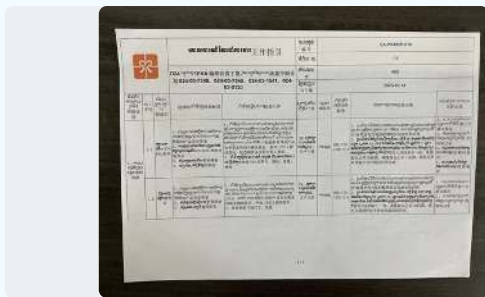
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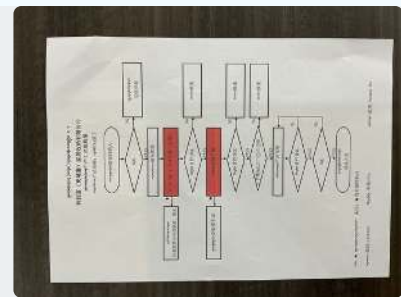
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2

Does the factory execute an appropriate manufacturing control plan including process monitoring, quality controls, and internal testing for all product categories?

Observe the Manufacturing Control Plan is being executed on the factory floor.

- Manufacturing Control Plan must be product specific, including process input and output if applicable.
- Manufacturing Control Plan must include but not be limited to below key elements: Process steps, what's controlled, specification limits, measurement methods, control methods, sample size, frequency, who measures, where recorded, decision rule or corrective action, and SOP number (specified).
- Factory production and quality team must have and use the Manufacturing Control Plan in overseeing their production during all inspection points.
- Additional requirement for high risk products: For outsourced processes, the sub-supplier/contractor must have an effective Manufacturing Control Plan for outsourced manufacturing processes.

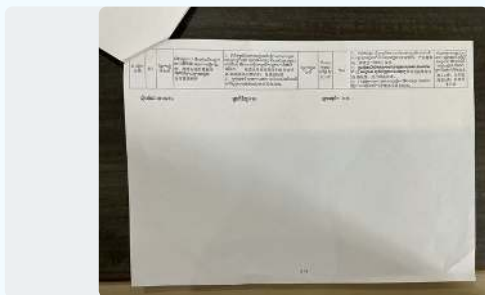
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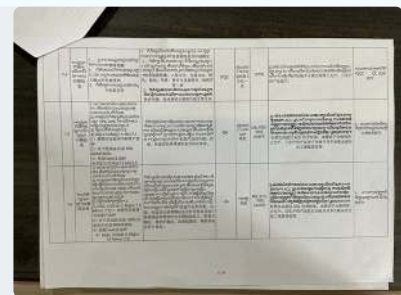
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The factory's production and quality teams have not fully understood and ineffectively utilized the Manufacturing Control Plan to oversee production at all inspection points.



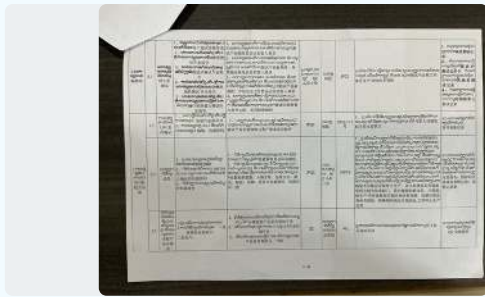
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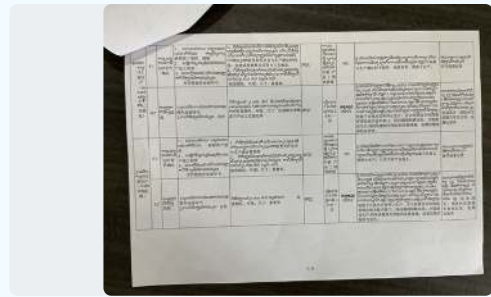
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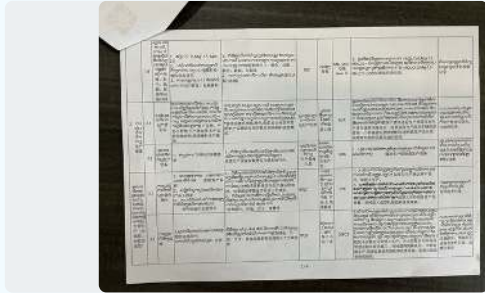
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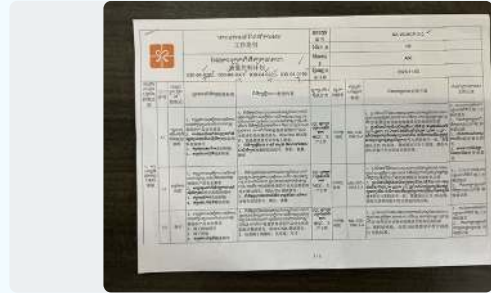
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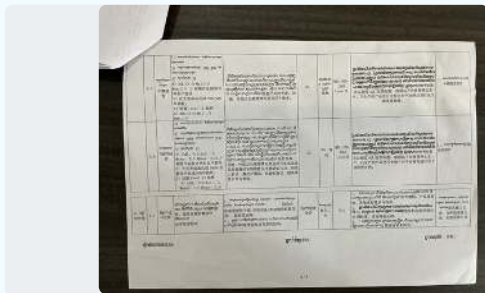
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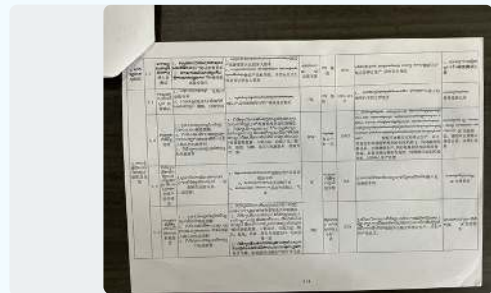
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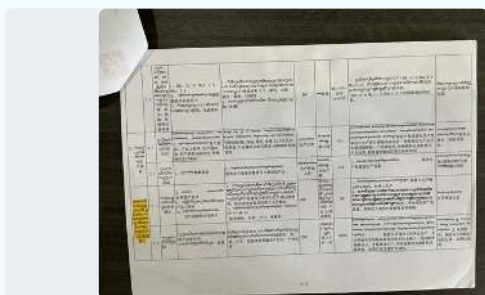
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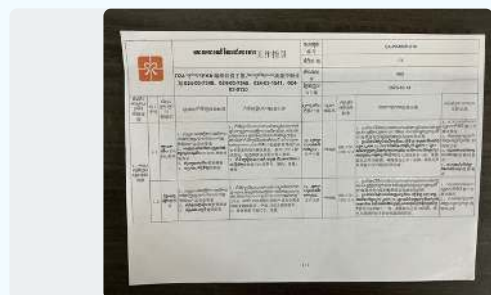
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3 Are there documents and records to support the manufacturing control plan is being executed?

Validate production flow diagram and Manufacturing Control Plan execution by reviewing inspection records, testing reports and process monitoring records. (If the process record exists, please review it. If not, review the process).

Auto Fail

Product Development

Level 1

1 Does the factory effectively execute a pre-production process for their product categories?

1. Validate factory has an effective pre-production process to ensure bulk merchandise meets or exceeds client requirements for quality & safety and it may not be limited to Pre-production meeting (based on manufacturing and product type) but the effective pre-production process must be structured to review the following elements with an appropriate team:

- Product details/specifications
- Approved samples (with comments if any)
- Process flow diagram which includes Control plan for critical to quality parameters identified
- Pre-Production risk assessment (raw materials, component, construction, bulk reproducibility and other value added processes)
- Ensure the factory can provide a consumption calculation sheet, accounting for wastages and allowances.
- Verify raw material quantities against the specified methodology. Review past records if no procurement has occurred.
- Demand a bill of materials identifying the content of claimed materials in products.
- Require a mechanism for controlling product formulas.
- Testing requirements and results thereof
- Possible manufacturing variabilities (MVs) in bulk & action plan based on initial/pilot run
- Historical performance of similar products to identify defects and bulk execution issues.
- Packaging & labeling
- Review of production planning, including subcontracted processes
- Shade band if applicable

2. Manufacturing Control Plan revision of the product based on the Pre production assessment.

3. Communication done by factory on the actionable outcomes of the pre-production process to the affected team inside or outside factory (Sub suppliers/sub contractors).

Consolidated List:

- Ensure the factory can provide a consumption calculation sheet, accounting for wastages and allowances.
- Verify raw material quantities against the specified methodology. Review past records if no procurement has occurred.
- Demand a bill of materials identifying the content of claimed materials in products.
- Require a mechanism for controlling product formulas.

Partially meets

Comment & Attachments

1

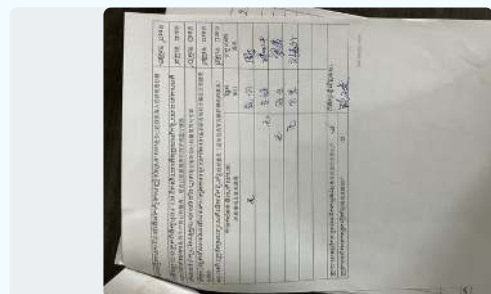
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base on the Pre production review , we noted that manufacturing variabilities (MVs) in bulk and action plans based on initial/pilot runs is not raising up



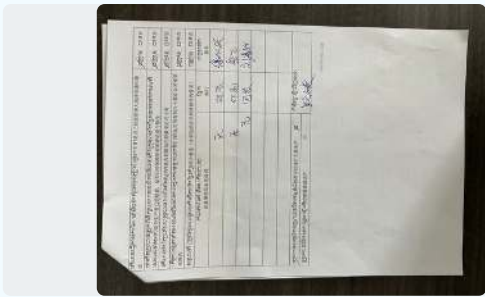
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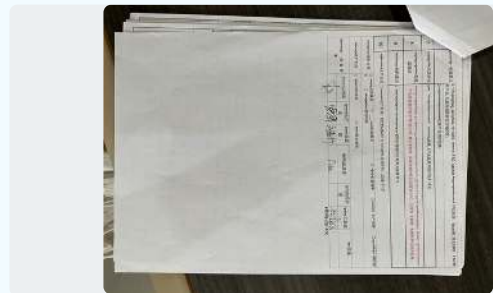
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2 Does the factory have a pre-production process with both QC and Production represented?

- Interview the factory process owners in production and QC departments to check their understanding on key processes and outcomes of random styles in production.
- Check Pre-Production process related records to validate that Quality Control, Quality Assurance, Product development and Bulk Production Process Owners (where applicable) were represented during the Pre-production meeting. Actual follow up action and records need to be observed.
- Critical issues and key points of product/production risks must be identified or covered. (If the process record exists, please review it. If not, review the process).

Meets

3 Are shade bands created and maintained?

- Shade bands are created based on final finish applied, shared with clients/approving authority and maintained in a safe and effective manner to prevent damage.
- Factory has a process for controlled circulation of approved/reference standard to the production floor (where needed).
- The shade band has traceability information (client name, style/Program, date, lot/Batch # with size, wash or special finish details).
- Spectral data of shade band must be controlled and maintained (where applicable).

Factory must have a process for shade band management, to explain when to create a shade band, and how to maintain, store, and properly dispose (when appropriate).

Factory must appoint the appropriate contact person to be in charge of shade band for approval and communication across the different product development stages and across different departments.

Factory QA team must be part of the decision making for the shade band.

Partially meets

Comment & Attachments

1

The factory has a process for shade band management; however shade band is not mention about grade or level of acception ,and when properly dispose of it when appropriate

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4 Is there a documented process requiring client approval when changing materials, components, design, or manufacturing processes?

1. Factory must have a written procedure for notifying customer and obtaining approval when there is a change in raw materials, components and sub-assemblies, design or any visual changes, manufacturing process/technique that could affect the end products safety, regulatory and quality requirements of finished products.
2. The documented process must include the following:

- That all changes must be validated and, when appropriate, a 3rd party test report/certificate must be provided.
- An Internal and external communication plan must be defined which outlines the steps to be taken following the change approval from the client.
- The need for re-testing must be included to ensure compliance with all quality, safety, and regulatory requirements prior to sending for approval.
- The need (where applicable) for obtaining revised production flow diagrams, Manufacturing Control Plan, and revised product specification must be defined which outlines the steps to be taken following the change approval from the client.
- This process must be inclusive to the life of the product, not only during product development.

Auto Fail

Yes

Comment & Attachments

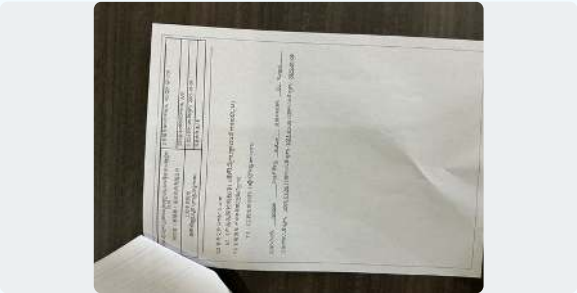
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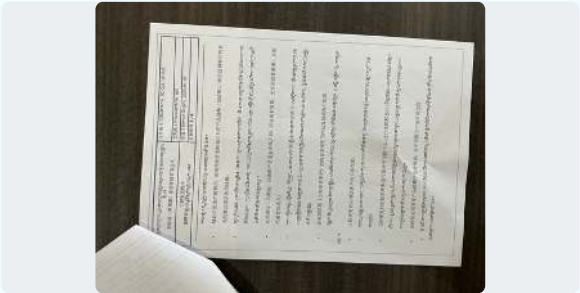
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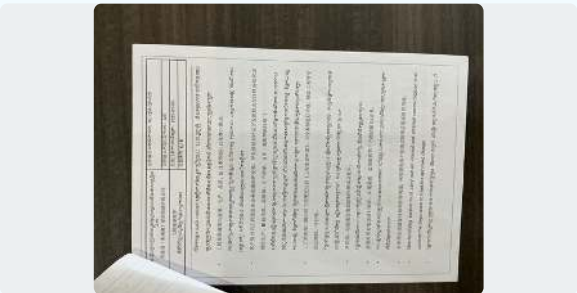
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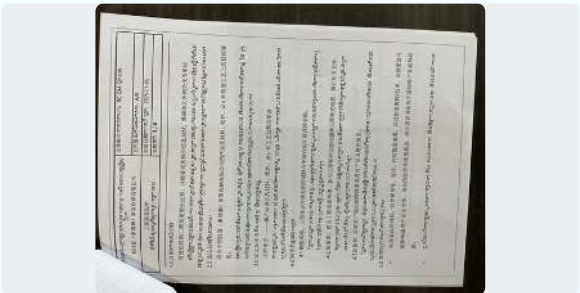
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5

Are there documents and records of client approvals acquired when materials, components, design or manufacturing processes change?

Only applicable if the factory has needed a client approval for a change:

- Verify the factory records contain the client's approval when making changes to materials, components, product design, or manufacturing processes.
- Verify that QA and the Production team were part of the review before initiating the change request.
- Verify that product test reports validate changes meet the approved quality, safety, and regulatory requirements prior to sending for client approval.
- Verify that Internal communication were completed with the appropriate process owners in the factory for the changes and approvals.
- Verify that all revised Production Flow Diagrams with manufacturing controls and product specification as well as revised bill of materials are available (when appropriate).

Partially meets

Comment & Attachments

2

2

No Comment



28. 工程变更程序 RC-QM-QP-028.pdf

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the factory has an SOP for obtaining client approval when making changes to materials, components, product design, or manufacturing processes. However, they are unable to provide a clear report to substantiate these changes. no available history share until we asking of it.



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6

Are risk based assessments conducted on the product and manufacturing systems to identify, prevent, and control potential issues that may impact quality, safety and production during pre-production process and in your manufacturing system?

- Interview the factory staff to assess their understanding on key objectives while conducting pre-production risk assessment.
- The risk based assessment must include review of product specifications, test standards and results, and historical defect trends. (If the defect historical data record exists, please review it. If not, review the process)
- A cross-functional team must conduct the product or manufacturing process risk assessment for machine availability and factory capabilities.
- The Manufacturing Control Plan must be originally written or revised based on the results of the pre-production risk assessment.
- Verify that internal and external communication action plans concerning the identified critical to quality parameters found during the assessment have been completed in the specified timelines.

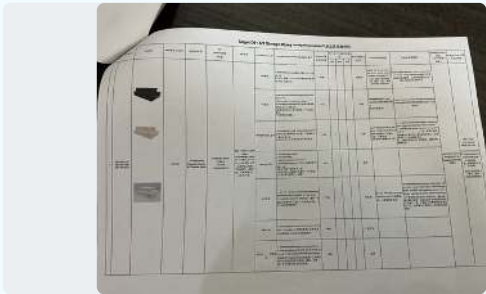
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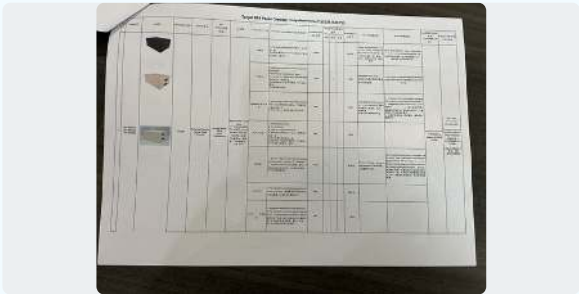
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The factory has an SOP in place; however, the internal and external communication action plans regarding the identified critical-to-quality parameters found during the assessment have not been completed within the specified timelines. FMEA tools to assess risk, how ever it lack of clarity on how to properly utilize these tools.



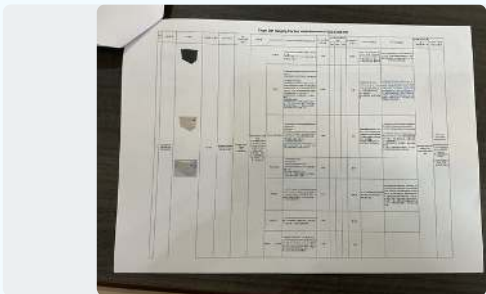
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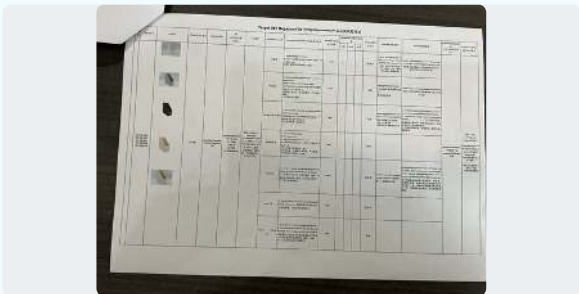
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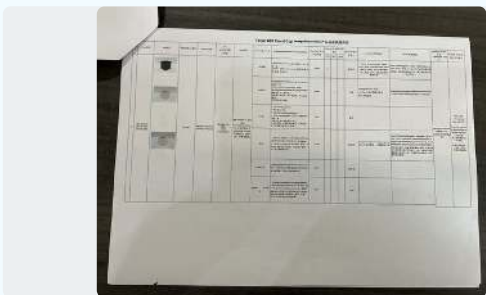
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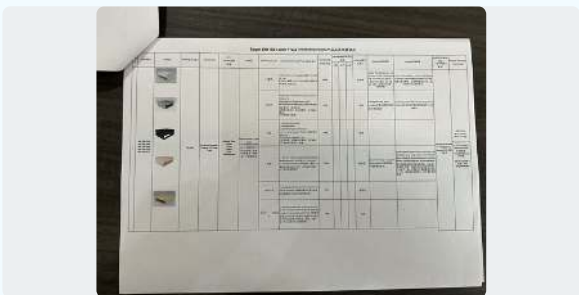
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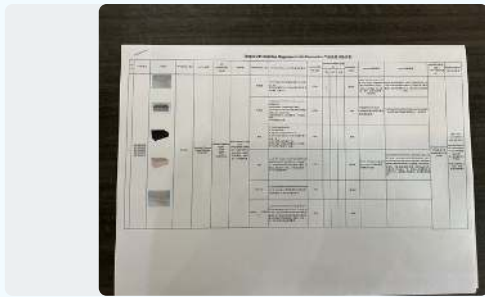
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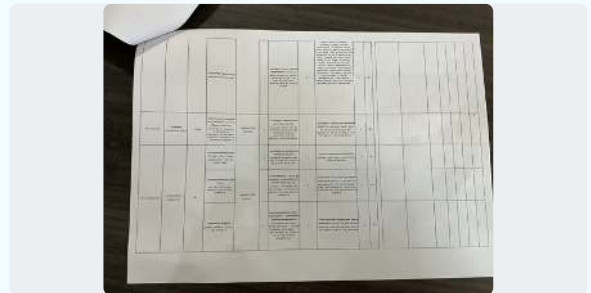
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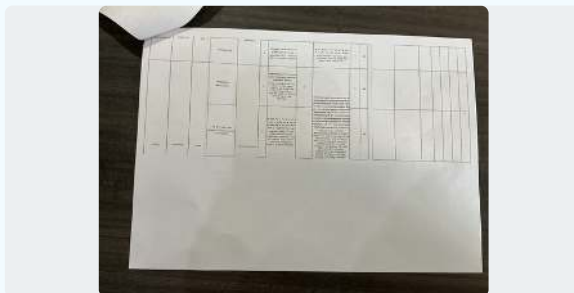
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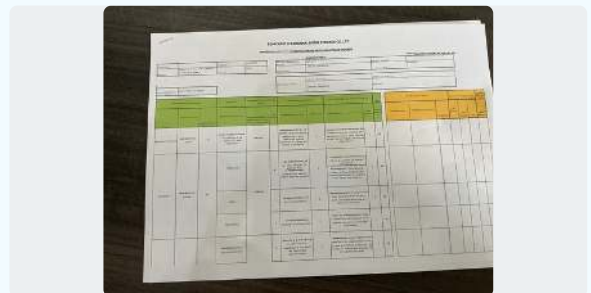
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Supplier Management

Level 1

1

Does the factory have a well documented process to approve/reject suppliers for incoming products, materials, and services? (Including addition or removal of suppliers from its authorized list)

1. Factory must have an effective supplier approval process covering quality, on-time delivery, cost, and compliance. The supplier approval process must verify the following:

- Specifications of the product/services, RBSRs (Rules, Bans, Standards, and Regulations) under business contract.
- Standards of performance in terms of Quality (Internal test reports / Third Party test reports/ Declarations of conformity/ Certificate of Analysis), on time, cost, and compliance (Declarations of Conformity based on internal audits / Third Party Audit reports).

- Factory must perform supplier evaluation covering both initial and ongoing suppliers in terms of capability, capacity, quality, on-time shipment along with authorization/certification check from certifying/licensing bodies before approving a supplier of claimed materials.
- Supplier evaluation must additionally cover the identification, segregation, handling, and traceability system at the raw material supplier end ensuring zero chances of contamination.
- If the raw material supplier is purchasing from an agent, the agent must provide proof of the above to the supplier showing compliance with these requirements.
- Evaluations are not required for raw material suppliers from whom no purchases have been made within the last 12 months.

2. The applicable workers responsible for following the supplier approval process must understand the supplier assessment process, its objectives, its approval criteria, and feedback loop with those responsible for supplier business awards. They must also take responsibility for ensuring that current approved suppliers that fail to meet all regulatory, safety, and quality requirements are removed from approved status.

- The factory must maintain a controlled list of approved suppliers for products, materials, and services impacting product safety, legality, or quality, including raw material suppliers, subcontractors, processors, and operators, with authorization/approval dates based on the supplier evaluation process.
- For subcontractors, the factory must include a legal record of subcontracting.
- If the raw material supplier list is being updated for removal or addition; reason and date should be mentioned.
- The controlled list for claimed materials must includesome additional information, not limited, to the following:
 - Date of last verification of validity of supplier certificate.
 - Scope of supplier's certificate.
 - Material type.
 - Raw material supplier's certification code.
 - Claim of material procured.
 - If claim certification standard specifies any compliance requirement with subcontracting, such requirements must be duly adhered by the factory.
- Randomly select one or two and check its validity. Factory staff should be able to communicate how to control, who to source, and how to maintain the list.

3. Validate all suppliers have been approved using this process.

Meets

Comment & Attachments

2

14

No Comment



柬埔寨最新合格供应商清单.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 8:51 AM (UTC)

No Comment



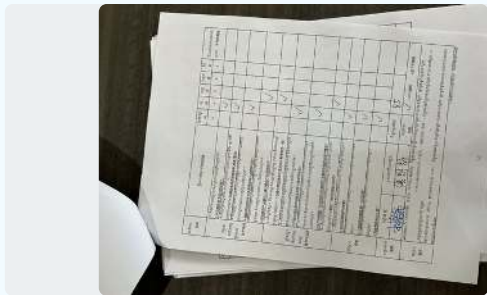
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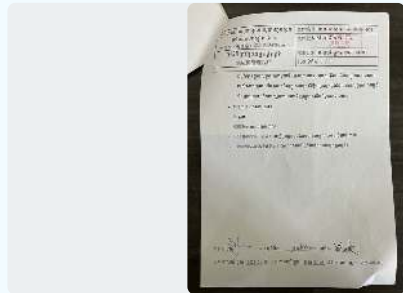
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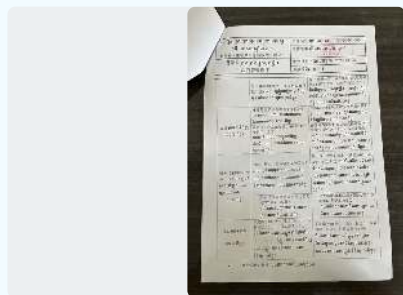
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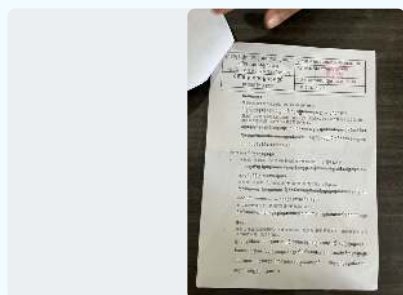
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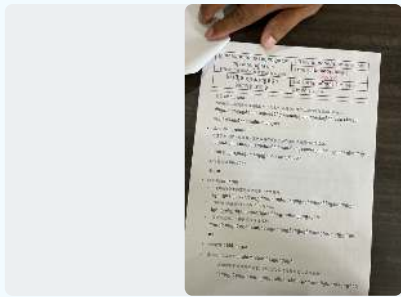
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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 4:14 AM (UTC)

2

Does the factory have a process to ensure incoming raw materials and/or sub-assemblies conform to US Safety and Regulatory requirements?

Interview factory staff and verify process monitoring for incoming materials

1. The factory should have a up-to-date list of banned chemicals for US market in their products in local language
2. The Factory must have an understanding of the US Safety and Regulatory requirements that impact the product/services they provide.
3. Verify that any Certificate of Analysis/provided test reports/declaration of conformity cover US Safety and Regulatory requirements and that factory personnel understand these requirements.
4. Verify that an appropriate declaration of conformity exists from the manufacturer or immediate supplier.
5. Verify that the provided test and inspection reports contain limits and tolerances (when applicable).
6. Verify that reports/Certificates of Analysis are labeled with a clear pass result.

For composite wood panel products: The factory must maintain composite wood panel production records, TSCA and/or CARB certification(s) and traceability for a minimum of 3 years.

Auto Fail

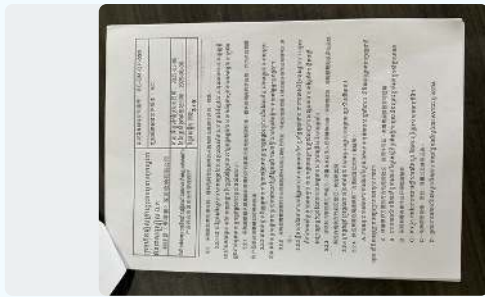
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Comment & Attachments

1

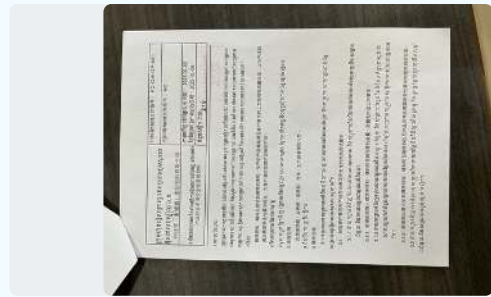
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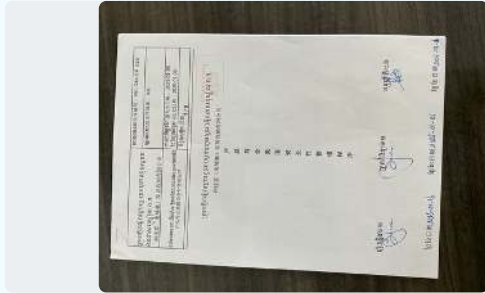
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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 5:09 AM (UTC)

3

Does the factory have a process to ensure incoming raw materials and/or sub-assemblies conform to specifications and quality standards?

Interview factory staff and verify process monitoring for incoming materials:

1. The Factory must have an understanding of the specification requirements of the raw materials.
2. The factory must conduct measurement, testing, or workmanship checks to ensure conformity
3. Any material concentrations or allowable impurity levels provided on Certificates of Analysis or provided test reports must be within specification and Quality standards.
4. Verify that the provided test and inspection reports contain limits and tolerances (when applicable).
5. Verify that reports/Certificates of Analysis are labeled with a clear pass result.

Partially meets

Comment & Attachments

2

6

No Comment



来料检验记录.pdf

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2. 辅料检验 RC-QM-WI-002.pdf

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1. 面料检验 RC-QM-WI-001.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 8:52 AM (UTC)

we noted that they are not reviewed/Compare with the supplier inspection repor



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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 5:10 AM (UTC)

4

Are there documents or records to support that incoming raw materials, components, and/or sub-assemblies conform to product specifications, quality standards, and US Safety and Regulatory requirements?

Verify that testing records and inspection records exist to support that products are conforming to requirements. (If the record exists, please review it. If not, review the process)

Meets

Comment & Attachments

1

4

No Comment



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Sreyim Kroch • Target Corp (Retailer) • 13 May 2026 5:11 AM (UTC)

Production Control

Level 1

1 Are work instructions appropriate and executed for each production operation?

1. Work instructions must cover each key manufacturing step identified in the production flow diagram.
2. All main production factors must be covered in the work instructions explaining who, what, where, how and when.
3. Work instructions must be available and written in the local language (if appropriate).
4. Production supervisors must be able to explain and train the workers in job performance details and quality expectations; and workers must understand and effectively follow the work instruction.
5. All work instructions must be the current version and represent the activities at that work station.

Partially meets

Comment & Attachments

1

Some work instructions do not reflect the current version and fail to accurately represent the activities at their respective workstations. Additionally, we found that the wood section and packaging has not properly set up its work instruction

Sreyim Kroch • Target Corp (Retailer) • 16 May 2026 12:40 PM (UTC)

2 Does the factory compare first production units to client approval samples and/or specifications?

1. The factory must have a process for assessment of Pilot Run and/or first production units of initial or replenishment production against the client approval sample and/or specifications. Verify that actual observations/ measurements are being recorded.
2. The results of the review of the Pilot Run and/or first production unit against the client approval sample (and/or specifications) must be utilized to fine tune (clarify) the critical to quality production parameters outlined in the Manufacturing Control Plan.

Auto Fail

Yes

Comment & Attachments

1

1

No Comment



27. 工序首件过程管理程序 RC-QM-QP-027.pdf

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3

Does the factory have defect samples in the production area or use a list of specific defects in their quality checks?

Factory must use at least one of the following in their production area for use in their quality checks:

1. Defective samples (physical sample or picture) taken from routine quality assessments or inspections clearly identifying the type of defect.
2. Defect list that is written in a language understood by the workers.
3. Defect list should be effective and should include the significant defects.

Partially meets

Comment & Attachments

1

there are a limited of defect sample specially at the silicon and glueing line . factory quality team can consider the add more defect picture

Sreynim Kroch ● Target Corp (Retailer) ● 17 May 2026 5:59 AM (UTC)

4

Does the factory conduct INLINE inspections?

Verify that inline inspections are being conducted and that they are suitable for the product, process, and manufacturing location.

Partially meets

Comment & Attachments

1

in line inspection is did not prevention the defect such as thread end

Sreynim Kroch ● Target Corp (Retailer) ● 16 May 2026 12:42 PM (UTC)

5

Does the factory conduct END OF LINE inspections?

Verify that effective end line inspection are being conducted and are suitable for the product, process, and manufacturing location.

Note: End of line inspectors must not be engaged in any production related work (e.g. trimming, folding etc.)

Partially meets

Comment & Attachments

1

During our walkthrough, we observed that some members of the end-line quality control team were not recording defects in real time. Additionally, some of them were returning defective items to the production team without documenting these issues. This lack of proper record-keeping can lead to inefficiencies and hinder our ability to track and address quality concerns effectively.

Sreynim Kroch ● Target Corp (Retailer) ● 16 May 2026 12:42 PM (UTC)

6

Are there documents or records to support INLINE and END OF LINE inspections are conducted?

- *Inline and end of line inspection records must be available.*
- *Inline and end of line inspection records must include critical to quality parameters, production line, date, style, frequency, defects, accept and reject quantity and inline inspector's name.*
- *Actual measurements and observations must be recorded where applicable.*

(If the record exists, please review it. If not, review the process)

Partially meets

During our walkthrough, we observed that some members of the end-line quality control team were not recording defects in real time. This lack of proper record-keeping can lead to inefficiencies and hinder our ability to track and address quality concerns effectively.

Sreyim Kroch • Target Corp (Retailer) • 16 May 2026 12:44 PM (UTC)

7 Are quality processes effectively executed on all production shifts?

1. Review the production plan to assess production output in all production shifts and verify that QC/QA staff is listed or included in a shift plan for all production shifts.
2. The attendance records of the quality control team must match the production records for all shifts and validate that quality checks as listed on the Manufacturing Control Plan are completed for all production shifts.
3. Verify that production shipments do not occur without QA approval and required QC checks of all critical to quality parameters described on the Manufacturing Control Plan.

(If the record exists, please review it. If not, review the process)

Auto Fail

Yes

8 Are AC powered products being produced in this factory tested per the requirements from a recognized third party Safety Agency?

N/A

Applies to all AC powered products

1. HI POT equipment must be available and records indicating 100% of AC products are tested.
2. If sub-assembly is used, HI POT records must indicate 100% checking from supplier.
3. For Lighting items (includes Lamps, Chandeliers, Seasonal Lighting) check that factory is testing 100% of items for Dielectric (HI POT) and Polarity .
4. This question is not applicable if all products manufactured are NOT AC powered

9 Does the factory review product and packaging material in a calibrated light box with the Target and/or client required light source?

Applies to all textile and other product categories as applicable.

1. Factory must have a color matching practice in a calibrated light box with the target and/or client required light source
2. Light Source must be maintained/replaced following universal guidelines and replacement logs must be maintained
3. Calibrated light boxes must be available at color matching decision points for product and packaging with necessary light source required (UL3500, D65, UV, Inca etc.)
4. For Textiles, the light box must be available with dark room arrangement
5. Light source must be appropriate and clean (stain free) in order to complete the appropriate color assessment

Meets

Equipment & Maintenance

Level 1

1 Is production equipment in good working condition and operating within specified tolerances and / or limits?

1. Machines, equipment, fixtures, and tools:
 - Must not be dirty, rusty, or leaking oil / fluids and be contamination free
 - Must be at a designated place
 - Must have adequate space for operation
 - Must not have loose/missing parts, unexpected noise/vibration or overheating (if applicable)

2. Verify factory has tools, equipment & machines functioning according to their technical specification.

Partially meets

Comment & Attachments

1

during walkthrough we noted that some machine is dirty and stat to have rusty , some machine did not keep at the designate place , it put at the behind line.

Sreynim Kroch ● Target Corp (Retailer) ● 16 May 2026 12:46 PM (UTC)

2

Does the factory validate that the equipment settings are appropriate at line start-up and for any product / style changeover?

1. The factory must have an effective procedure to validate the equipment or machine settings are correct after every:
 - Product/style changeover
 - Key materials change
 - Shift handover
 - Production line switch
2. For highly and fully automated production lines validate whether that there are process control records available and that the control plan and records cover all key critical to quality parameters. (If the process record exists, please review it. If not, review the process)

Partially Meets

Comment & Attachments

1

during walk through we noted that the lighbox is not validate on the using time / period . factory need to have that process to record it.

Sreynim Kroch ● Target Corp (Retailer) ● 16 May 2026 12:49 PM (UTC)

3

Does the factory execute a preventative maintenance schedule for all production and facility equipment which is critical to product safety and quality as well as avoid cross contamination for normal and claimed materials?

1. The factory must have a preventive maintenance plan for all key production and facility equipment and this plan should be traceable to a master list of key production and facility equipment.
 2. Maintenance records must validate that the preventive maintenance plan is being followed.
 3. The production records for designated machine along with cleaning routines (SOP - should include detailed cleaning steps of relevant machines) to understand appropriate down time observed during production hours to ensure that factory is following cleaning routines consistently.
 4. The factory must have an effective process for care and management of their spare parts inventory for the key production and facility equipment.
 5. A partial list of items present in preventive maintenance plans include the following:
 - Calibration of machine gauges
 - Maintenance Frequency
 - Lubrication plan (if applicable)
 - Cleaning routines for machine stoppages and change-overs of normal and claimed material are documented for the chemical dosing tank, dosing lines, automated color kitchen, weaving, finishing, etc
 - For highly/fully automated equipment: the response time and parts/components used list
 - Responsible personnel for maintenance
 6. the Maintenance records/reports must include:
 - Reasons for maintenance
 - Actions taken for maintenance
 - Parts/components that were repaired or replaced
 - Machine inspection checklist
 - Maintenance status of repair (Pending repair or spare replacement).
- (If the record exists, please review it. If not, review the process)

Partially meets

Comment & Attachments

2

1

No Comment



8. 纠正与预防措施管理程序 RC-QM-QP-008.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 8:57 AM (UTC)

The factory currently lacks a comprehensive preventive maintenance plan for all key production and facility equipment. This plan should be traceable to a detailed list of all critical production and facility equipment. Implementing such a plan is essential to ensure the reliability and longevity of equipment, minimize downtime, and maintain consistent production quality. no report available during production walkthrough

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:50 PM (UTC)

4

Are corrective actions taken if equipment is found to be operating outside specified tolerances and/or limits?

1. The factory should have a plan to deal with the equipment or machines if operating outside the specified limits.
2. The plan shall include:
 - Roles and responsibilities to monitor / detect / escalate such incidents
 - Connection to non-conformance materials / products handling
3. The factory should keep the records for discrepancy handling when the equipment or machine found operating outside of the specification limits.
4. Check if the factory has process / record to inspect the first outcome / piece of production for meeting product specifications after the re-adjustment/re-configuration or fixing of the equipment or machine.
(If the process record exists, please review it. If not, review the process)

Partially meets

Comment & Attachments

1

The factory set up process / record to inspect the first outcome / piece of production for meeting product however there is not specifications on the re-adjustment/re-configuration or fixing of the equipment or machines were record

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:52 PM (UTC)

5

Has all measurement and test equipment been calibrated?

1. The factory must have a list of all inspection, measurement and testing equipment.
2. All Inspection, measurement and testing equipment shall cover under calibration plan.
3. The calibration plan shall include:
 - Calibration Frequency
 - Last calibration date and its validity
 - Internal or external calibration routine where applicable
 - Responsible person to execute calibration exercise

Meets

6

Are tools, spare parts, fixtures, jigs, molds, etc. appropriately stored to avoid damage and deterioration?

1. Spare parts (safety stock), fixtures, jigs, molds, etc. must be stored in appropriate locations and conditions to avoid contamination, damage and deterioration.

2. Tools, spare parts (safety stock), fixtures, jigs, molds, etc. must be properly maintained (no excessive dirt, rust free, properly functioning. etc.).
3. If temporary storage outside is required, it should be in a designated storage location that is covered/protected.

Partially meets

Comment & Attachments

1

We found that tools, machine, and molds were not properly maintained. Many items were covered in excessive dirt, showed signs of rust, and were not functioning correctly.

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:54 PM (UTC)

7 Are tools, spare parts, fixtures, jigs, molds, etc. organized for ease of locating and inventory management?

1. The tools, spare parts, fixtures, jigs, molds, etc. must be stored in a well organized and easy to locate manner.
2. There must be a responsible department or person who has responsibility for managing and controlling the issuance of tools, spare parts, fixture, jigs and molds (where applicable).

Partially meets

Comment & Attachments

1

We found that tools, machines, and molds were not properly maintained. Many items were covered in excessive dirt, showed signs of rust, and were not functioning correctly. It also didn't record inventory properly.

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:55 PM (UTC)

Training

Level 1

1 Does the factory identify and execute training requirements for production and quality workers as defined by job role?

1. The factory must have an effective process or procedure to define the training program or curriculum for existing and new in role employees.
2. Training for Quality and Production workers with critical roles should reflect all training appropriate for that job role.
3. Validate that appropriate training has been completed.
4. Training for Quality and Production workers with critical roles should reflect all training appropriate for that job role, and may include topics such as, the CAPA process and non-conforming materials management.

Partially meets

Comment & Attachments

1

Quality and Production workers haven't well training with critical roles should reflect all training appropriate for that job role, and may include topics such as, the CAPA process and non-conforming materials management.

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:56 PM (UTC)

2 Are QC and production workers trained and calibrated on how to identify defects?

1. Factory must have a dedicated training curriculum with schedule for QC & Production workers.
2. Interview QCs and operators of each production process to confirm they can identify defects.

3. Defect calibration exercises with physical samples or pictures along with defect classification list training must be included in the training plan.

Partially meets

Comment & Attachments

1

The training plan includes defect calibration exercises using physical samples or pictures, along with training on the defect classification list. However, during production walkthrough we still found defect after QC inspection.

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 12:58 PM (UTC)

Quality Management System

Level 1

1 Are measurable quality goals identified and actual performance results collected?

Quality goals are identified as:

1. Measurable
 2. Established as actionable functions/process within the factory scope.
- Performance results data collected must be related to quality goals and/or specific objectives assigned to relevant production/quality functions
 - Factory goals must include clear timelines for achieving the quality performance results, clearly define what the quality goal is, and be written in the language understood by the workers.
 - Quality goals must be been posted on the factory floor and communicated to the appropriate department managers and production staff.

Partially meets

Comment & Attachments

3

3

The factory has established defect reduction goals, but the timelines for achieving these quality performance results are unclear. defect recode tracking need to be up to date



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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 5:23 AM (UTC)

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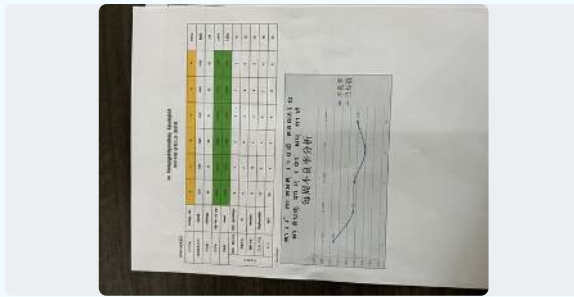


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2

Is the factory E2E internal traceability system effective from source of raw material and components through finished product? PS: Traceability refers to the ability of the factory to establish the raw material batch from which a final product has been manufactured. Such traceability should be supported by linking of evidences on raw material procurement, WIP documentation trail to the final product.

1. Factory must have an effective traceability system based on process flow to identify goods in process at every stage of production covering raw materials/components/in process goods/finished goods/Ready to ship goods.
2. Periodical (annual) internal audit is required for validating the traceability is transparent thorough purchase PO to finished products for claimed materials.
3. Finished goods must be traceable to BOM/manufacturing order/Target PO and consistently demonstrate lot identification of the raw materials/components/semi-finished products.
4. Randomly select a finished product and have the factory demonstrate the lot/batch number of the raw materials & components used to manufacture these finished product.

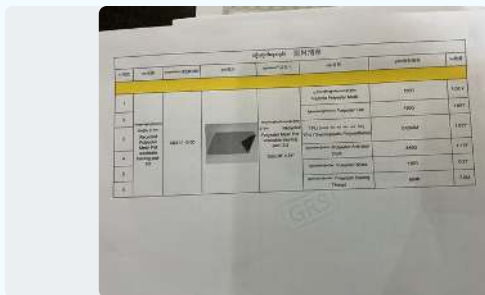
Partially meets

Comment & Attachments

1

6

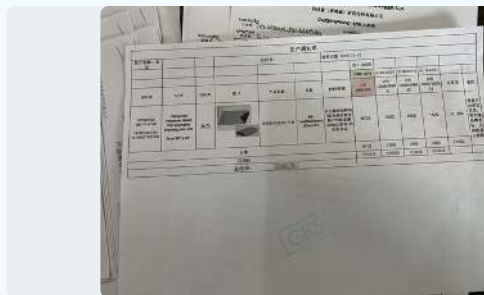
Factory have SOP, but the manual system haven't effective traceability system based on process flow to identify goods in process at every stage of production covering raw materials/components/in process goods/ finished goods/ready to ship goods.



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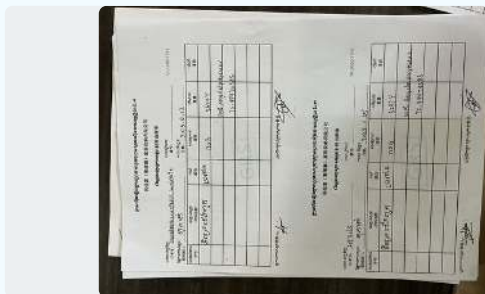
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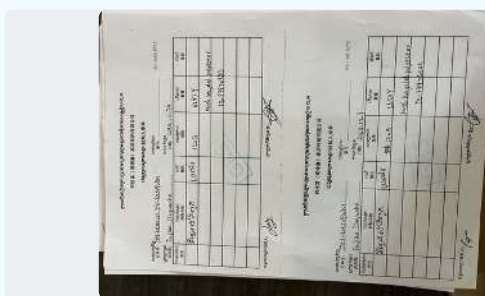
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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 5:36 AM (UTC)

3

Does the factory have a process for control of non-conforming materials to effectively identify, segregate, and disposition non-conforming product?

1. Verify the factory has a process for the analysis, control and disposition of non-conforming materials/products (scrap, use-as-is, rework). Factory personnel must understand and follow the non-conforming material process. Nonconforming material/product must be:

- Identified
- Segregated or kept from getting mixed with normal production
- Reviewed and properly dispositioned (reworked, repaired, scrapped, destroyed, or returned to vendor)

2. Non-conforming material/product must be re-inspected/tested/monitored after rework to add to regular production stream.

3. Responsible person assigned to deal with non-conforming products should be clearly identified.

Auto Fail

Yes

Comment & Attachments

1

1

No Comment



7. 不合格品管理程序 RC-QM-QP-007.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 8:59 AM (UTC)

4

Are there documents and records to support execution of the control of non-conforming materials process?

1. Factory must have records to support non conforming materials process.

2. The non-conforming material record shall cover:

- Non-conforming quantity vs total quantity
- Type of non-conformance or defect

3. The disposition or rework actions shall be recorded covering below information

(If the process record exists, please review it. If not, review the process)

- Non conforming quantity vs total quantity
- Current status
- Disposition plan

4. Records to confirm that non-conforming material/product is inspected/tested/monitored after rework to add to regular production stream.

Partially meets

Comment & Attachments

1

There is a process of non conforming and non conforming material area. but there was no evident of non conforming material.

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 1:04 PM (UTC)

5

Does the factory ensure that any reworked non-conforming materials have been re-inspected?

The factory shall have a process to ensure that any reworked non-conforming materials are re-inspected and worker interviews must confirm that the process is being followed.

Partially meets

Comment & Attachments

1

there is not re- inspection record available for review .

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 1:05 PM (UTC)

6

Does the factory have a documented corrective action process for the investigation & resolution of non-conforming product?

Factory must have a documented corrective action process that includes:

- Product test failures, inspection failures, non-conforming materials, customer complaints, and/or product recall records
- CAPA trigger mechanism (when, where, who and how to execute)
- Problem statement
- Root cause statement
- Containment actions (when applicable)
- Short term Corrective action statement along with date of implementation
- Long term preventative action statement along with date of implementation
- Appropriate staff member is identified for the responsibility and accountability to ensure completion of the corrective action (remedial action)

- Traceability to the occurrence that triggered the initiation of the corrective action (remedial action) such as test results, inspection results, non-conforming material/product dispositions, etc.
- If applicable, traceability to engineering change requests, specification changes and re-certification testing
- Identify preventive actions to eliminate the possibility of re-occurrence of this or similar type of non-conformance in the future
- Follow-up for determination of effectiveness of the corrective action (remedial action)
- CAPA retention period until the preventive action devised and being practiced reach maturity and become part of QMS

Meets

7

Does the factory take corrective actions based on results from previous inspections, non-conforming materials in production, and client feedback?

1. Review the CAPA records to understand if the factory CAPA process was based upon (not limited to) results from last inspections, Non-conforming materials in production and client feedback.
2. Verify the appropriateness of the short and long term actions mentioned in the CAPA.

(If the record exists, please review it. If not, review the process)

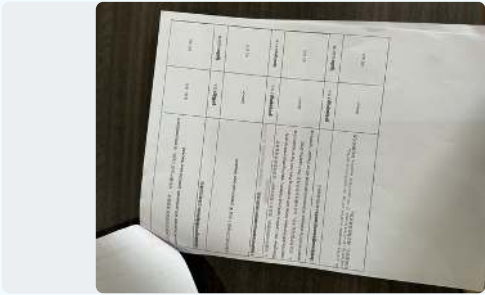
Partially meets

Comment & Attachments

1

2

there is no separate between short and long term CAPA



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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 5:47 AM (UTC)

8

Does the factory execute a corrective action process with investigation and resolution for non-conforming products?

- Validate CAPAs are executed (root cause was identified and resolved)
- CAPA includes short term solution and long term preventative solutions

Auto Fail

Yes

Comment & Attachments

1

1

No Comment



8. 纠正与预防措施管理程序 RC-QM-QP-008.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 9:01 AM (UTC)

Does the factory conduct critical safety testing for all product categories?

- Verify all critical safety testing by product is covered under Manufacturing Control Plan
- Records must exist showing critical safety tests were performed for applicable product categories

Partially meets

Comment & Attachments

1

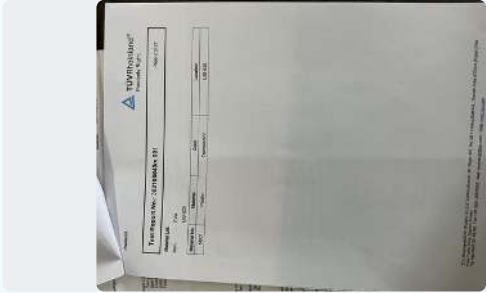
4

Some of the critical safety tests for the product are not included in the Manufacturing Control Plan. It is crucial to ensure that all essential safety testing is comprehensively covered within the plan to maintain product safety and compliance. Show less



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For wood, leather, rubber, rubber/latex coated and natural material products, is the moisture content of the product measured, and the relative humidity/ temperature of the storage area controlled?

1. Factory must have a requirement on moisture control for applicable material types
2. Factory must have proper instrument or tools
 - Thermal and hydro meter in the warehouse and production floor
 - Factory must have moisture detector if handing natural fibers and wood materials
3. Records of moisture control should be available for review, including parameter recording, issue escalation and handling, regular inspection and etc., if applicable.
(If the record exists, please review it. If not, review the process)

Meets

Comment & Attachments

1

1

No Comment



image.jpg

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11

Does the factory conduct final inspections?

1. Observe final product inspections are occurring on the factory floor (finished goods area)
2. Interview the designated final inspector to understand their competence on sampling plan, defect classification, Acceptable Quality Level, and how they administer the final inspection process (AQL must be 2.5 or tighter)
3. Must have a designated inspection area to conduct final inspections

Meets

12

Are there documents or records to support final inspections are conducted?

1. Final inspection records must be available
2. Final inspection records must include critical to quality parameters, production line, date, style, frequency, defects, accept and reject quantity, pass/fail result, and inspector's name.

Meets

13

Is there management commitment, oversight, and actions taken to evaluate the quality system using quality goals and key performance indicators?

1. Verify management is effectively using quality goals and key performance indicators to monitor product quality.
2. Review quality data for evidence of management involvement and oversight.
3. Interview staff/ management to assess if meaningful actions are taken.

Partially meets

Comment & Attachments

1

Factory management is not effectively utilizing quality goals and key performance indicators (KPIs) to monitor and improve product quality. It is essential for management to leverage these tools to ensure consistent quality standards and identify areas for improvement.

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14

Did the 20 Piece workmanship audit meet factory/Target standards?

N/A

1. Applicable for Initial FA only OR new product category during annual, as applicable
2. Complete the workmanship audit section to determine the result of this question.
3. Must be conducted on product similar to the product they will be producing for Target.
4. Conduct Workmanship audit according to factory existing standards. If there is no Factory standards available, use Target standards
5. This is a workmanship audit only, with no assembly required on RTA items

Level 1

1 Is the facility clean and organized?

1. Production, support areas and work benches must be clean, organized and free from contamination that may contribute to off standard or defective products.
2. Clear, designated areas for material storage must be effectively maintained.
3. Evidence of effective pest control in the facility
4. Note: Any historical records of dirty / unclean working areas noticed by Target PSQA Auditor during regular visits for inspections etc. through the past year should be taken into consideration.

Partially meets

Comment & Attachments

1

Sewing workshop and wood workshop and Glue area not well organized

Sreynim Kroch • Target Corp (Retailer) • 16 May 2026 1:11 PM (UTC)

2 Does the facility have sufficient lighting?

1. Light levels must be sufficient for production and inspections activities in factory and/or warehouse.
2. Assess if factory/warehouse follow a specific criteria of required lighting levels in production and inspection areas; periodically validate the same.
3. Physically observe if the light levels are sufficient on the production and inspection tables.

Meets

3 Is the facility well ventilated?

Factory must be appropriately ventilated for the product being produced and for worker safety.

Meets

4 Are building/ facility conditions properly maintained to prevent mildew/ mold growth?

Applicable to products using natural material (coir, wood, textile etc)

1. Factory must have a procedure for prevention and control of mold and mildew which includes regular checking of factory premises, manufacturing & storage areas & appropriate frequencies for sanitization
2. Interview the factory staff and management to understand the practices if they quarantine the goods (incase contamination found) and process for containing further contamination.
3. Storage areas and work areas must have acceptable ventilation/air circulation, no leakages, and dehumidifiers installed (if applicable) to maintain the appropriate humidity level for the product type being manufactured.
4. Where dehumidifying areas exist, this must be monitored daily to ensure area is kept at acceptable humidity levels.

Partially meets

Comment & Attachments

1

the glue line area is starting to dirty on the floor , the basket is start to have dusty.

5 Are raw materials and finished goods appropriately stored to avoid damage and deterioration?

1. Incoming materials, components, and subassemblies must be identified and stored inside the facility with proper ventilation and protection from damage.
2. Materials must be stored off of the floor on pallets or shelving and covered (when appropriate) to prevent dust/dirt exposure.
3. In stock materials are rotated on a first in, first out basis (FIFO) where appropriate.
4. Manufacturing processes must be adequate to ensure all goods are sufficiently dry prior to packaging.
5. Finished goods and shipping cartons must not be stored outdoors.
6. Finished goods and shipping cartons must be stored off the floor, away from walls on pallets or shelving and be covered to prevent dust/dirt exposure (if appropriate).
7. Shipping cartons must be dry and cannot be wet or damaged.

Auto Fail

Yes

6 Are client branded packaging materials and labels secured and in good condition?

All labels, hangtags, packaging or any materials related to brand (including branded trims) must be stored in a secure location, maintained in good condition, and issued in a controlled manner.

Meets

Process Control**Level 1****1 Is there a process that defines how documentation and records are controlled, including current version, accessibility, and proper disposal?**

1. Factory must have a documented procedure for control handling of documents and samples.
2. The procedure must cover:
 - Appointed responsible and authorized person for secure documentation and samples control
 - An identity, edition status/version, approved and signed by authorized person at the factory
 - How the quality system and key working process documentation is established and maintained, how the copies are distributed and how obsolete documents and samples are withdrawn and disposed
3. Procedures/Documents must be available following document/record retention policy of the client if it is an initial FA or following Target's retention policy for annual FAs:
 - Product testing results and other product/process documentation that have regulatory requirements are required to be maintained at the factory for a minimum of 5-years after last shipment date
 - All items related to product only with no regulatory requirements must be maintained for a minimum of 2-years after last shipment date

Partially meets

Comment & Attachments

1

The person who incharge of documents and records control still not fully clear regarding quality system and key working process documentation is established and maintained, how the copies are distributed and how obsolete documents and samples are withdrawn and disposed , document is totally same 2025 , not update version

2 Does the factory properly store, protect, update, and dispose of quality documentation and records?

1. Factory is properly storing, protecting, updating and disposing of quality system documentation and records, according to the working procedures
 2. Records are maintained as required by the retention policy of the client if it is an initial FA or following Target's retention policy for annual FAs:
- Product testing results and other product/process documentation that have regulatory requirements are required to be maintained at the factory for a minimum of 5-years after last shipment date
 - All items related to product only with no regulatory requirements must be maintained for a minimum of 2-years after last shipment date.
 - Soft copy documents with electronic signature or scanned copy of records are acceptable as long as it is planned and controlled to avoid unauthorized review, use, copy or distribution. (i.e. Folder permissions & accessibility, encrypted printing, blocked emailing shall be considered as needed.)

(If the process record exists, please review it. If not, review the process)

Partially meets

Comment & Attachments

1

We discovered that some reports and records are being updated without proper tracking using document codes. It is important to implement a systematic approach to document tracking to ensure accuracy and accountability in record-keeping.specially level 4 report / record

Sreynim Kroch ● Target Corp (Retailer) ● 16 May 2026 1:16 PM (UTC)

3 Are ongoing Quality Control (QC) meetings held at the factory in which Production is represented and quality topics discussed?

1. The factory must hold regular quality performance review meeting in the factory.
 2. The meeting must be held by quality department (QC, QA or QM), and their cross-functional team must attend. As minimum requirement, the production, technical/engineering, sales functional department shall attend the meeting.
 3. The meeting may include the topics or agenda:
- Present recent quality performance indicators
 - Review recent quality issues or cases
 - Discuss and identify the root cause of the issues and generate solutions to fix the problem
 - Responsible person should be appointed to follow up after the meeting.

Meets

4 Does the QA (Quality Assurance) or QC (Quality Control) department operate separately from the Production department?

- Factory's quality function department (QC, QA or QM) must operate independently from the production department or unit, which will need to provide objective judgment and sufficient check-and-balance.
- Head of quality function department must not report to the head of production department.

Meets

5 Is there a documented process to show that clients are notified immediately on issues of product safety or regulatory non-compliance?

1. The factory must have documented process for notifying customers when the product has been identified as non-compliant with the rule, ban, standard or regulation along with escalation plan and responsibility
2. The factory's technical and/or quality functional team must be familiar with these related requirements and the working process.

Auto Fail

Yes

Level 2

You are selecting 2 item(s)

You selected 2 sections/modules

1 Please select all the categories of products you work with

↳ General Hardgoods

↳ Textile

Textile

1 Textile

- If the factory produces textile products, answer the next 13 questions. If the factory does not produce footwear, deselect "Textile" from the previous page and do not answer the following related questions.
- The questionnaire can be applied in parallel with other category specific questionnaires when cut & sew is involved as in-house manufacturing proces

I understand

2 Are all workers conducting color evaluations tested for color vision?

Factory must have list of workers responsible to do color evaluation. Verify If they have been tested for munsell hue test periodically and pass the test (score should be lower than 16 to pass).

Partially meets

Comment & Attachments

1

1

No Comment



image.jpg

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Sreynim Kroch • Target Corp (Retailer) • 13 May 2026 6:00 AM (UTC)

3 Does 10% of more of incoming fabric get inspected?

- Verify if the factory performs receiving inspection on the incoming fabric using common industry practices

- Factory must follow a criteria of sampling to check 10% or more of incoming fabric.
- The sampling of the fabric must be carried out randomly to cover 10 percent sample size
- The inspection report must be kept and maintained to complement supplier performance review meetings.
- Verify if the factory has manpower & Inspection machines to fulfill claim of handling 10% inspection of incoming fabric.
- Verify if 100 % of fabric received underwent the receiving inspection process based on the defined sampling criteria.

Meets

4 Is fabric count/construction, weight and shade checked & recorded for all lots Inspected?

- Verify if the factory tests and records count, construction, weight and shade on of all incoming fabric based on sampling criteria.
- The actual measurement must be recorded in report against defined tolerances of pass / fail.
- The test/ inspection reports must be kept and maintained.
- Check for physical evidence of test reports with test specimens.
- Interview the staff to understand the testing criteria, frequency, responsibility and if it matches with details provided in Manufacturing Control Pan.

Partially meets

Comment & Attachments

2

factory do have process to check , count / weight / shade but factory did not classify the level or grade of color shade

Sreyim Kroch • Target Corp (Retailer) • 16 May 2026 1:20 PM (UTC)

not all the workers , factory send only worker who work related to the quality and decision making only

Sreyim Kroch • Target Corp (Retailer) • 17 May 2026 5:55 AM (UTC)

5 Is metal detection equipment used?

In Scope for metal detection usage: All textile Children, Adult, Soft home and Footwear products(without ferrous metal trim) where needle and/or stitching operation is involved.

Select N/A if it's out of scope: All non-textile products, or textile product that has ferrous metal trim.

- Verify if the metal detection equipment operator maintains a log for all the production passed through the metal detection machine.
- All Production of Children's apparel, Plush/Sewn products and Soft home products must be passed through the metal detection machine.
- Metal detector should be placed so that product cannot bypass the machine such as with permanent walls on both sides.
- Equipment must be a conveyor (except for Rugs or Bathmat, which can use handheld detector process).
- Verify If the operator / supervisor understand the requirement very well and are executing it with full responsibility.
- Check the training record of metal detection machine operator.
- Assess if the metal free zone integrity has been maintained.

Auto Fail

Yes

6 Are calibration checks conducted on the metal detection device?

- The metal detection equipment must be calibrated using 1.2 mm sensitivity card.
- Verify if operator follows 9 point calibration method to calibrate the metal detection equipment twice every shift and maintains the record.
- The sensitivity of the metal detection equipment must be kept constant/ locked for both during calibration and production pass through.

7

Are patterns and/or markers in good condition and made of quality stock?

- Verify if the marking is legible and continuous and pattern pieces do not overlap
- Verify if the quality of material for pattern and markers inspected with Quality specification defined.
- The pattern and markers must be identified and logged in a register
- Before use patterns / Markers must be inspected by Quality control department with authority to accept / reject.
- Quality specification must be spaced for material used to prepare pattern and markers.
- 100% inspection must be carried out for supplied pattern and/or markers

8

Are the pressing department equipment and tables in good working condition?

N/A

- The Pressing tables and equipment must be covered in periodic preventive maintenance plan
- If Vacuum tables are being utilized for pressing; check the vacuum efficiency of tables
- The pressing equipment must be in good condition and rust free
- In case of steam press check if the steam connections are not leaking, check the pressing surface for water marks to assess if the equipment has history of water dropping.
- Check if Teflon boots are being used with press.
- Check the pressing table top to ensure there are no holes, tears, dirt marks, loose covers etc.

9

Is there a broken needle control process in place with records available on the production floor?

1. Verify if the factory has a controlled process to issue and retrieve needles
2. Identify floor supervisor / staff responsible for needle control
3. Verify if there is a process on the production floor for the proper control of broken needles on sewing equipment (either automated or manual).
4. Review the process and confirm that it:
 - Describes the steps that are taken when a broken needle is discovered
 - Includes mechanic interaction
 - Includes use of a needle log that identifies the machine/operator
5. Review and reconcile the needle issuance and needle retrieve broken and/or broken log (usually a binder filled with pages that have main body of the broken needle along with matching tip) and confirm it identifies date, operator/mechanic/supervisor, machine, product and corrective action plan
6. Interview the machine operators and supervisors to understand the actual practice of broken needle control
7. Verify if needle controller understands how to close the loop if the broken parts of needle were not retrieved fully.

Auto Fail

10

Does the factory provide tensionless spreading for knit products?

N/A

- Verify if factory has a process to ensure tensionless spreading, such as spreader bars or tensionless spreading equipment.
- Check if the factory does relaxation of fabric for a certain time period before starting cutting process. (Not applicable if factory does not manufacture stretchable woven fabrics or knits.)

11

Is the spread height suitable for the fabric used?

- Confirm the spread height is appropriate for the fabric used
- Review the cutting procedure to confirm maximum plies or height
- Interview the Cutting workers / supervisors if they understand the requirement of spread height
- Confirm Quality control staff perform a lay height check on routine basis for every cutting spread

Meets

12 Are fabric shades separated, labeled, and bundled during spreading and cutting to maintain color consistency?

- Review factory process to separate fabric lots shade wise when spreading the goods on the cutting table.
- There must be a sequential identification of marked plies specifically in case of Garments. Shade bands must be identified in unique manner. e.g. One shade if labelled B shade must remain B shade throughout the production cycle of the product
- Verify records document all bundles from the production cut schedule. Bundle integrity must be maintained from cutting through sewing.
- Cutting plan must include the information of shade bands being cut.
- Perform a walk through to assess if after cutting the bundles were lifted of the table with shade identification. Each bundle must have sequential stickers/labels identifying each ply specifically for Garments.

Meets

13 Does the factory use paper on the bottom of all spreads?

Verify if factory utilizes paper on the bottom of all the spreads. Check the daily issuance from stocks to validate the use of paper on daily basis.

Meets

14 Does the factory ensure the fusing and heat transfer label equipment is calibrated for temperature, pressure and speed?

N/A

- Verify if fusing equipment is being calibrated in terms of temperature, pressure & speed.
- Verify if operator follows periodic calibration routine.
- The temperature calibration must be performed using temperature strips or thermal shock tester (thermo-meter laser gun) and records must be kept in calibration log.
- See the demonstration of calibration activity to assess the understanding of the machine operator as well as correct execution.
- In case of calibration failure factory must test the fusing adhesion through lab test starting from the last run of production since the calibration date where equipment status was ok.

General Hardgoods

1 General Hardgoods

The questionnaire can be applied in parallel with other category specific questionnaires including Furniture, E&E(both AC & Non-AC powered product), Toy & Children's Product, Single-use Food Contact Product, Textile, etc.



I understand

2 Does the factory have sufficient working space and storage capacity to produce the products?

Meets

3 Does the factory have key machines, equipment, fixtures and tools suitable to produce the products?

Auto Fail

Yes

Claimed Material Assessment

1

Does the factory have any traceability mechanism implemented for their raw material procurement? If Yes, then what kind of mechanism it is?

1. Traditional - Just purchase/Sale and other chain of custody documents being maintained by the factory;
2. Test Based - Using additive, DNA based tracer or isotopic testing techniques.
3. Technology Based - Using third party/ Inhouse digital tools to capture and track information through online platforms
4. Entity Screening - Using third party AI tool to screen upstream entity relationship and shipment records
5. Combination - Using two or more techniques mentioned above collectively (Please mention clearly in the narration)

Document upload option:

1. Chain of Custody Documentation
2. Testing records/ reports
3. Blockchain portal demo

- ☒ Traditional
- ☐ Test Based
- ☐ Technology Based
- ☐ Entity Screening
- ☐ Combination
- ☐ None Of The Above

Claimed Material Type

Based on those chosen answer, here is your result:

FSC/PEFC/SFI

1

What are the claim for the material listed?

Wood material

Claimed Material Information

3

Which wood material certificate are in scope of this assessment?

- ☒ FSC
- ☐ PEFC
- ☐ SFI
- ☐ Others

Certification

1

Does the factory have a valid certification/ license and material scope (as per online database) from an authorized/ accredited certifying organization pertaining to the product claim?

1. The factory's certification should be valid as per its latest status.
2. Verify whether the scope of the factory's certificate covers all its activities and products.
3. Verify whether the factory's manufacturing sites covered within certificate scope.
4. Verify that against what claim certification standards and versions the factory has been audited.
5. The validity of the external certification or license should be a minimum of 1 year from the day of the audit.

Document upload option:

1. Valid certification/license

Auto Fail

Yes

Comment & Attachments

1

1

No Comment



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2

Has the factory rectified all the nonconformities and implemented effectively the corrective actions as identified during its last third party certification audit prior to Target's Claimed Material Assessment?"

1. Check for the third party audit report status and type of nonconformities issued (major/minor/critical).
2. Verify closure and supporting evidences as submitted by the factory, if these were reviewed and responded by third party auditor..
3. Verify the confirmation from third party/ certification body on the closure of nonconformities.
4. Verify onsite implementation of nonconformity closures as stated in the documentation and supportive evidences submitted by the factory.

Document upload option:

1. Latest third party certification audit report.
2. Latest third part nonconformity report.
3. Supportive evidence submitted by the factory

Auto Fail

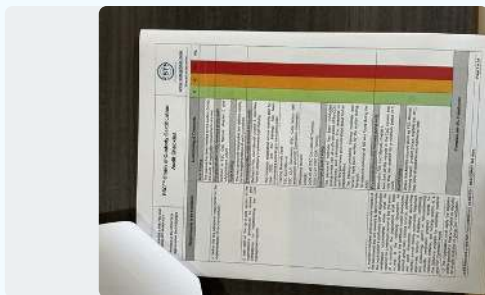
Yes

Comment & Attachments

1

2

No Comment



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Sreyim Kroch • Target Corp (Retailer) • 13 May 2026 6:11 AM (UTC)

Quality Management System

1 Does the factory have a documented procedure for seeking approvals from their certification bodies for logo usage?

N/A

1. The documented procedure should demonstrate that the factory must check the required statutory compliance for all logos and labels being or will be used on Target products.
2. There should be a standardized process for approaching logo approvals with the factory.
3. For each certification logo being used on Target products, a formal logo approval should be obtained from certification body and submitted to Target.
4. The logo usage must meet the specifications as mentioned in the respective standard. 4- The factory identified a designated person/ position for seeking approvals.
5. If there are plans/proposals to place claimed material logos as marketing label, the information should be duly documented on the comment section of this question.

Document upload option:

1. Documented procedure or equivalent
2. Logo approval records (if any)

Supplier Management

1 Is incoming raw material verified against all the requirements as stated in factory PO aligning the industry Chain of Custody standard?

1. Identify discrepancies in all supporting documentation/records of raw material purchases between the factory and its supplier.
2. Information contained in the product marking and corresponding documents such as POs, invoice, bill of lading, transaction certificate or other relevant purchase certificate.
3. Verify unit counts or pre-weight the packages to verify the claimed materials units/weight on packaging or product marking before storing for production.
4. Review incoming POs, invoices, contracts. The information as stated in Factory's PO should match with the corresponding supplier's sales invoice, for example, quantity, type, quality, color, weight, material claim etc.
5. Check if the factory has an escalation procedure of any discrepancy observed at the time of incoming material verification. Escalation procedures is defined as having a decision-making process to determine the necessary action to take when one finds something wrong on site.
6. Documentation of product performance tests specific to product type such as for strength, flexural, fire resistance, etc.
7. The claim of the product and certification code should be clearly mentioned in supplier's sales invoice, if applicable.

Note: If no incoming raw material has been purchased, ensure to check past documentations or templates. The intention is to have a process in place.

Document upload option:

1. Incoming material inspection process required and optional to upload any other evidence such as declaration from the supplier, transaction certificate, invoices, etc.

Comment & Attachments

2

6

No Comment



材料测试报告.pdf

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RC-GRS-001-13 进料验收管理规范.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 9:21 AM (UTC)

No Comment



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Raw Material Storage

1

Does the factory have designated areas to store or stack the claimed material to avoid mixing/contamination and maintained effectively?

1. Check the method adapted by the factory and verify if there is ample space to store and maintain segregation of the claimed raw material.
 2. Record any opportunities of claimed raw material being mixed with other material.
 3. Verify if floor has SOPs/guidelines to handle claimed materials.
 4. Interview the people to understand their level of awareness with respect to segregation procedures and how effectively systems are followed.
 5. Check for effectiveness of segregation technique:
- Claimed raw material is being handled separately from normal material.
 - Raw material is moved to processing area securely.

Note - Segregation is defined as a method to keep claimed raw material separately to minimize and avoid chances of mixing with other raw materials. For example, allocating specific area for keeping claimed materials, placards, identification, stacks with boards etc.

Document upload option:

1. SOP/guidelines indicating the segregation techniques such as for example, are wise, color coding, batch accounting, etc

Partially Meets

Comment & Attachments

2

3

No Comment



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原料仓 (1).jpg

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28 April 2026 09:18 AM (UTC)



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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 9:18 AM (UTC)

during factory walkthrough we noted that the factory still have no sign for material area they use the paper sticker stick on the material directly

Sreyim Kroch • Target Corp (Retailer) • 17 May 2026 5:38 AM (UTC)

Production

1

Does the factory ensure that claimed material is kept clearly identified from unclaimed/material with different claim so as to avoid any mixing or substitution?

1. The factory should have detailed documented procedures clearly stating the methodology as adapted by them to maintain identification of the claimed material.
2. If the factory already has some claimed material in its possession, Check the on-ground implementation of identification technique. It should be consistent with the methodology as stated in factory procedures.
3. The review is not only limited to documentation verification but also check the effectiveness of on ground implementation. Identification refers to the physical distinction created by the factory for easy recognition of claimed raw material through all the stages of processing. For example and not limited to color coding and bar coding.

Document upload option:

1. Photographs on floor instructions, SOPs and WIP storage area

Meets

Comment & Attachments

2

5

No Comment



GRS 生产线 (3).jpg

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GRS 生产线 (2).jpg

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GRS 生产线 (1).jpg

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CMA-WI-01 生产部作业指引.pdf

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2.0柬埔寨厂房平面图.pdf

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the material after cutting and material wait for production is not poster to identify GRS or SFC

Sreynim Kroch • Target Corp (Retailer) • 17 May 2026 5:42 AM (UTC)

Traceability

Cotton Traceability

Based on those chosen answer, here is your result:

No Cotton

1

Does the factory manufacture any cotton-containing products?

No

Claimed Material Assessment

Claimed Material Type

Based on those chosen answer, here is your result:

Recycled

1 What are the claim for the material listed?

Recycled

Claimed Material Information

1 Which recycled raw material are in scope of this assessment?

Mutiple select recycle raw material produced in your factory

- ☐ Recycled cardboard
- ☐ Recycled ceramic
- ☐ Recycled cotton - Post Industrial Waste
- ☐ Recycled cotton - Post Consumer Waste
- ☐ Recycled glass
- ☐ Recycled metal (Steel, aluminum, cooper, tint ...)
- ☐ Recycled minerals
- ☐ Recycled MMCF
- ☐ Recycled nylon
- ☐ Recycled oil
- ☐ Recycled paper
- ☐ Recycled plastic
- ☐ Recycled polyester - Post Industrial Waste
- ☒ Recycled polyester - Post Consumer Waste
- ☐ Recycled polyester - Textile to textile
- ☐ Recycled spandex
- ☐ Others

Certification

3 Does the factory have a valid certification/ license and material scope (as per online database) from an authorized/ accredited certifying organization pertaining to the product claim?

1. The factory's certification should be valid as per its latest status.
2. Verify whether the scope of the factory's certificate covers all its activities and products.
3. Verify whether the factory's manufacturing sites covered within certificate scope.

4. Verify that against what claim certification standards and versions the factory has been audited.
5. The validity of the external certification or license should be a minimum of 1 year from the day of the audit.

Document upload option:

1. Valid certification/license

Yes

4

Has the factory rectified all the nonconformities and implemented effectively the corrective actions as identified during its last third party certification audit prior to Target's Claimed Material Assessment?"

1. Check for the third party audit report status and type of nonconformities issued (major/minor/critical).
2. Verify closure and supporting evidences as submitted by the factory, if these were reviewed and responded by third party auditor..
3. Verify the confirmation from third party/ certification body on the closure of nonconformities.
4. Verify onsite implementation of nonconformity closures as stated in the documentation and supportive evidences submitted by the factory.

Document upload option:

1. Latest third party certification audit report.
2. Latest third part nonconformity report.
3. Supportive evidence submitted by the factory

No

Comment & Attachments

1

no 3rd party report available , thus there is no way that factory rectified all the non conformities

Sreynim Kroch ● Target Corp (Retailer) ● 17 May 2026 5:49 AM (UTC)

Quality Management System

1

Does the factory have a documented procedure for seeking approvals from their certification bodies for logo usage?

N/A

1. The documented procedure should demonstrate that the factory must check the required statutory compliance for all logos and labels being or will be used on Target products.
2. There should be a standardized process for approaching logo approvals with the factory.
3. For each certification logo being used on Target products, a formal logo approval should be obtained from certification body and submitted to Target.
4. The logo usage must meet the specifications as mentioned in the respective standard. 4- The factory identified a designated person/ position for seeking approvals.
5. If there are plans/proposals to place claimed material logos as marketing label, the information should be duly documented on the comment section of this question.

Document upload option:

1. Documented procedure or equivalent
2. Logo approval records (if any)

Comment & Attachments

1

2

No Comment

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 标签.pdf
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Supplier Management

1 Is incoming raw material verified against all the requirements as stated in factory PO aligning the industry Chain of Custody standard?

1. Identify discrepancies in all supporting documentation/records of raw material purchases between the factory and its supplier.
2. Information contained in the product marking and corresponding documents such as POs, invoice, bill of lading, transaction certificate or other relevant purchase certificate.
3. Verify unit counts or pre-weight the packages to verify the claimed materials units/weight on packaging or product marking before storing for production.
4. Review incoming POs, invoices, contracts. The information as stated in Factory's PO should match with the corresponding supplier's sales invoice, for example, quantity, type, quality, color, weight, material claim etc.
5. Check if the factory has an escalation procedure of any discrepancy observed at the time of incoming material verification. Escalation procedures is defined as having a decision-making process to determine the necessary action to take when one finds something wrong on site.
6. Documentation of product performance tests specific to product type such as for strength, flexural, fire resistance, etc.
7. The claim of the product and certification code should be clearly mentioned in supplier's sales invoice, if applicable.

Note: If no incoming raw material has been purchased, ensure to check past documentations or templates. The intention is to have a process in place.

Document upload option:

1. Incoming material inspection process required and optional to upload any other evidence such as declaration from the supplier, transaction certificate, invoices, etc.

Meets

Comment & Attachments

 2

 11

No Comment

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 诺甲MDF发票9450.1\$.pdf
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 材料入库单.pdf
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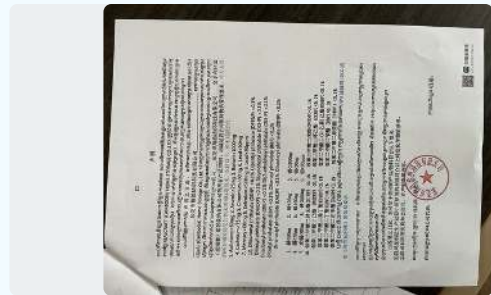
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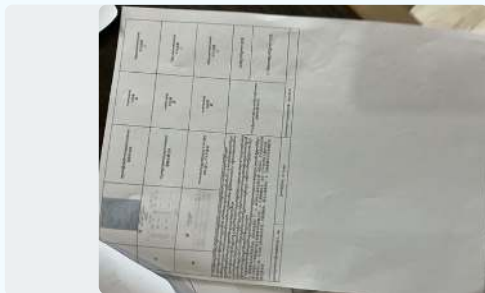
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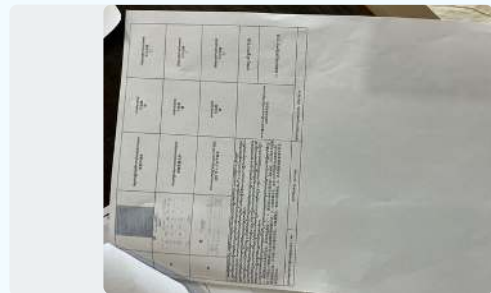
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Raw Material Storage

- Does the factory have designated areas to store or stack the claimed material to avoid mixing/contamination and maintained effectively?

1. Check the method adapted by the factory and verify if there is ample space to store and maintain segregation of the claimed raw material.
2. Record any opportunities of claimed raw material being mixed with other material.
3. Verify if floor has SOPs/guidelines to handle claimed materials.
4. Interview the people to understand their level of awareness with respect to segregation procedures and how effectively systems are followed.
5. Check for effectiveness of segregation technique:
 - Claimed raw material is being handled separately from normal material.
 - Raw material is moved to processing area securely.

Note - Segregation is defined as a method to keep claimed raw material separately to minimize and avoid chances of mixing with other raw materials. For example, allocating specific area for keeping claimed materials, placards, identification, stacks with boards etc.

Document upload option:

1. SOP/guidelines indicating the segregation techniques such as for example, are wise, color coding, batch accounting, etc

Meets

Comment & Attachments

1

3

No Comment

-  9. FSC 半成品作业指导书.pdf
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-  FSC平面图.pdf
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-  FSC木工房及FSC原料区平面图.pdf
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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 9:27 AM (UTC)

Production

1

Does the factory ensure that claimed material is kept clearly identified from unclaimed/material with different claim so as to avoid any mixing or substitution?

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Document upload option:

1. Photographs on floor instructions, SOPs and WIP storage area

Partially Meets

Comment & Attachments

2

1

No Comment



9. FSC 半成品作业指导书.pdf

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Sunny Ji • Inno-Art Corporation (Partner) • 28 Apr 2026 9:38 AM (UTC)

claimed material did not identify after cutting and set to sewing/ production line. not GRS post on the rack or material

Sreynim Kroch • Target Corp (Retailer) • 17 May 2026 5:52 AM (UTC)

11 Documents

A diagram of the plant layout

This diagram should show the locations of machines, equipment, tools, work stations, and entrances/exits to each work area on each floor within the factory.

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 2.0柬埔寨厂房平面图.pdf
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 GRS 平面图.pdf
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The Manufacturing Process Flow diagram

The Manufacturing Process Flow diagram beginning with raw material receipt and ending with the last step prior to shipping the product. Identify all processing, assembling, finishing, packaging, and warehousing steps involved in the manufacture of the product. Vendor must clearly indicate on the flow diagram which manufacturing processes do not occur at this facility.

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 生产工艺流程_硅胶产品.pdf
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 生产工艺流程图_车缝 FM-PN-007.pdf
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Manufacturing Control Plan

Manufacturing Control Plan identifying the quality assurance/quality control processes and activities that take place at each work station at the factory to guarantee the product quality meets Target expectations as well as complies with CPSC/regulatory and safety requirements. All inline quality inspections should be listed with a description of the quality check being made.

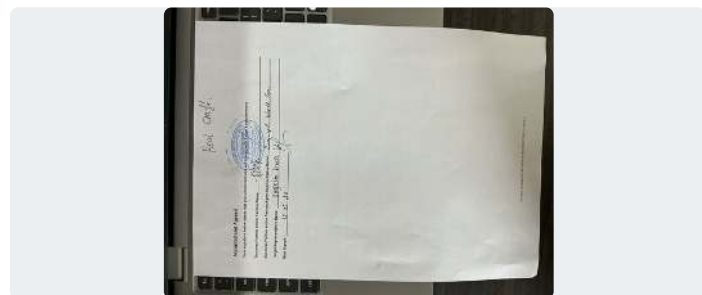
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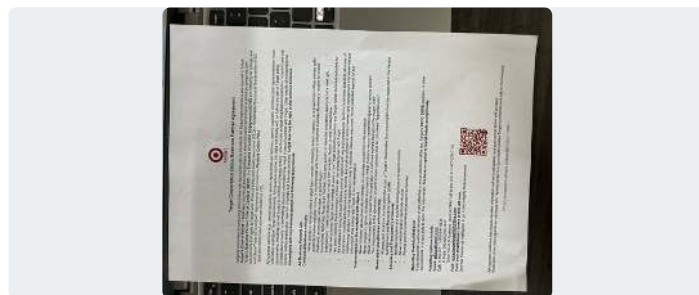
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Other Documents

Any additional documents or supporting information for the factory assessment.



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 FSC组织架构图.pdf
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CMA组织架构图.pdf

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Overall Comments

No Input

Factory Key Personnel in Attendance

Role	Attendance
General Manager	✓
Quality Manager	✓
Plant / Operations Manager	✓

Other Representatives

Title	Name
-------	------

Auditor Declaration

 Sreynim Kroch

I here by confirm the information completed in this form is true and accurate.